...a great place to be !

City of Greenacres

2011 Annual Report

Fiscal Year Ending September 30, 2011

Our Mission

To continually improve the community's quality of life by providing the best and most cost efficient services and public facilities to exceed the expectations of City Residents and Businesses.

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Organizational Values

We are ethical professionals with a high sense of honesty, integrity, and pride in our organization and City. We believe in being fiscally responsible and accountable to residents of our community and being fair, courteous, and respectful to our residents and each other.

We are committed to providing quality, timely services through collaboration, team work, creative thinking, and innovation.

Goals

Our goals, objectives and programs are strategically planned to help us achieve our mission. In general, the quality of life in our community is measured by factors that contribute to human life such as safety, physical environment, natural environment, social and leisure resources, and good government. In order to continually improve the quality of life in our City, our focus is on achieving the following goals that make our City a great place to be…

Maintain

- a safe City
- a well planned, attractive community
- an efficient and effective local government

Promote

- diversity in community life, leisure, and recreation
- excellence in customer service
- a professional workforce through training and education

Samuel J. Ferreri
Mayor

John Tharp
Councilman

Peter A. Noble
Councilman

Rochelle Gaenger
Councilwoman

Jonathan G. Pearce
Councilman

Paula Bousquet
Councilwoman

Dear Members of the Greenacres Community,

On behalf of the City Council and our employees, we are pleased to present the 2011 Annual Report for the fiscal year ending September 30, 2011. The report provides information about City services and financial performance for the past year. The report provides an overview of the activities related to our organization's goals along with comparative performance measures that demonstrate the City's efficiency and effectiveness in providing you with services.

The effects of the national recession, which began in December 2007, continued into 2011 creating difficult financial challenges to our nation, our City, and our residents. Taxable property values in the City declined by 16.7% and property taxes decreased by $676,000. As we have done in the past, the City was able to deal with the fiscal challenges in 2011, through years of fiscal responsibility, long term planning, and prioritization of services. Budget deficits were overcome through reductions in expenditures and restructuring of services.

Greenacres continued to provide the best services at the least cost due to the efficiency of government operations. Greenacres residents' cost for City government services remained the lowest ($684 per resident) in comparison to residents' cost in similar sized cities in the County ($951 to $2,037 per resident). Services and facilities were enhanced utilizing a variety of grants, and the City received national recognition as one of 100 Best Communities for Young People by America's Promise Alliance. The City again received awards for its budget and comprehensive annual financial report from the Government Finance Officers Association.

As we look forward to the future, we do so with knowledge that the recovery from the recession will be slow and that there are challenges ahead. By maintaining our values of fiscal responsibility, and collaboration with residents, the business community, and civic organizations, we will continue to make Greenacres a great place to be.

Sincerely,

Samuel J. Ferreri
Mayor

Efficient & Effective Services

We pride ourselves on providing high quality services that reflect courtesy, competency and responsiveness at the least cost to our residents and businesses.

Business Management

Successful businesses provide the best value in goods and services with excellent customer service and outstanding return on investment to their shareholders.

In Greenacres, we manage our organization by employing the best business practices and continually evaluate the quality and cost of our services to ensure that our residents and businesses get the best value in services and the best return on their public investment.

Freedom Park

Performance Measurement

Since 2004, we have been using a performance management system to manage for even better results from the taxpayer's perspective. Our performance measures include the inputs *(resources to provide a service)*, outputs *(amount of services)*, efficiency *(productivity or unit cost)*, and effectiveness *(quality of service)*. Performance measures are part of the City's annual budget which is based on allocating resources for plans, programs and strategies to accomplish our long term goals to help achieve our mission. The performance measurement system is used to evaluate our service delivery system to ensure its efficiency and effectiveness.

We also compare our actual efficiency and effectiveness measures with benchmarking data from comparably sized cities in order to continually improve our service delivery process.

Greenacres Government Services

General Government

Legislative: establishment of laws and policies that promote the welfare of the City and protect the health and safety of residents.

Executive: financial and administrative services to manage business operations including general management, budgeting, accounting, human resources, purchasing, information technology, legal counsel, and planning, engineering and zoning.

Public Safety

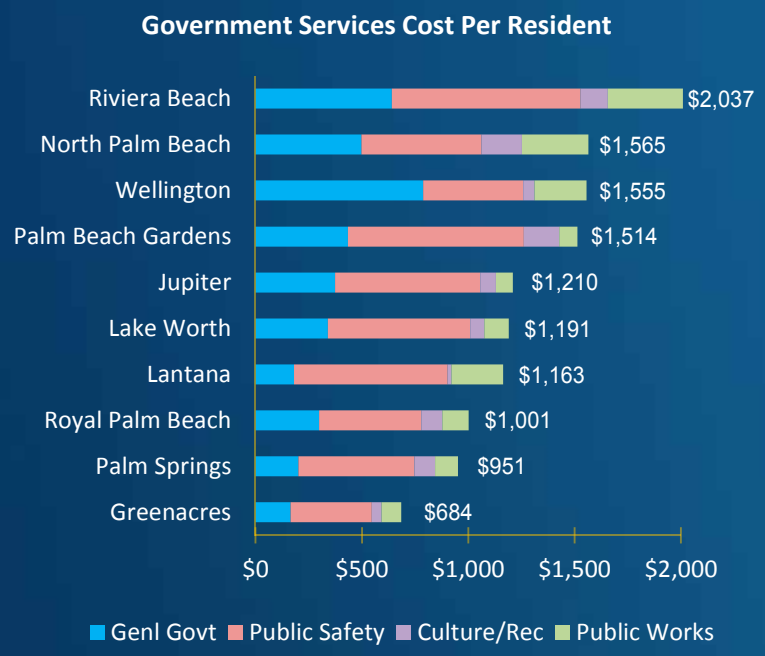
- Police *(law enforcement & crime prevention)*
- Fire Protection *(prevention & suppression)*
- Emergency Medical Care and Transport
- Construction Permitting and Inspections
- Code Enforcement
- Emergency Management

Culture/Recreation

- Parks
- Recreation and Leisure Activities
- Community Events
- After School Care

Public Works

- Solid Waste and Recycling Collection
- Public Roads and Drainage Systems
- Traffic Control and Signage
- Public Rights-of-Way Maintenance

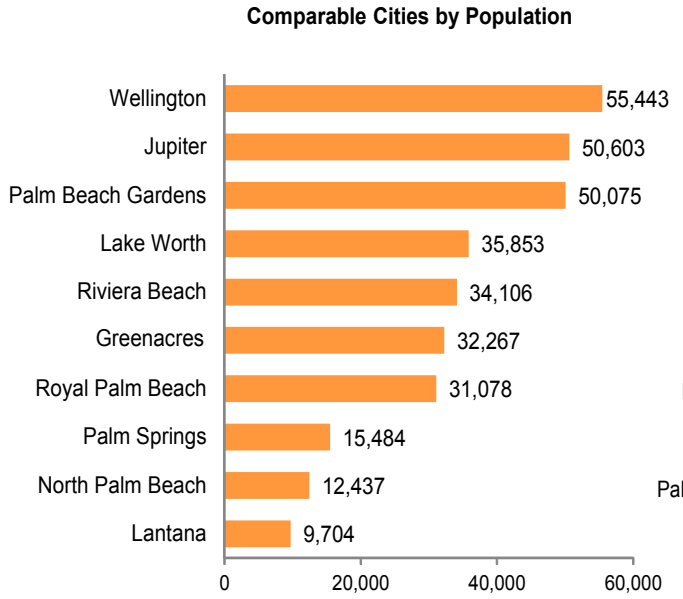


Cost Per Resident: Total annual expenditures for government services divided by City population. Figures based on 2010 audit reports.

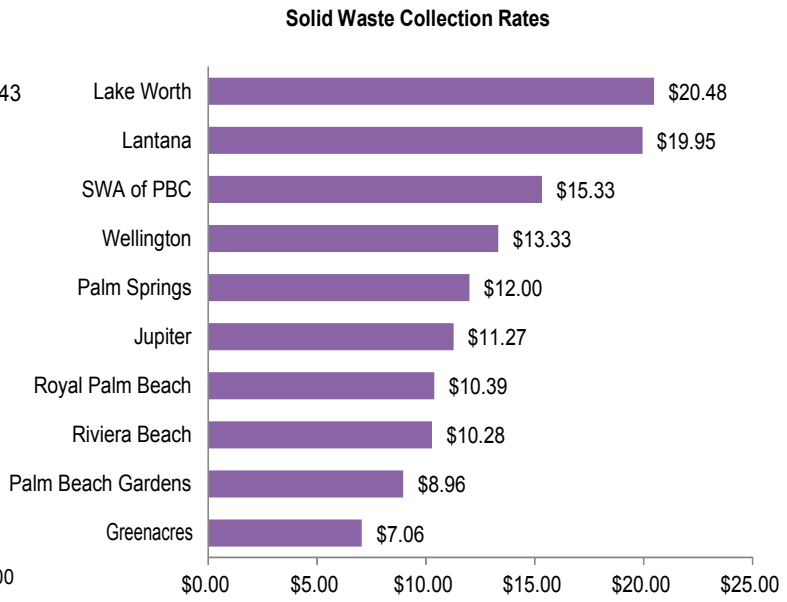
Benchmarking

To assess our performance we analyzed the cost of our services with comparably sized and adjacent cities providing similar services. An indicator of efficiency is the cost per resident for city government services included in the general operating fund.

Of the comparable cities, Greenacres residents have the lowest cost for city government services at $684 per resident. The analysis also shows that City residents have the lowest solid waste and recycling collection rates at $7.06 per month.



Population: Population of comparably sized and adjacent cities as of April 2010, provided by the University of Florida BEBR.



Solid Waste Collection Rates: 2010/2011 monthly garbage and recycling rates for 2 times per week curbside pickup.

A Safe Community

Maintaining the safety of our residents, business owners and visitors is a top priority that is accomplished through the collective efforts of all our departments.

Fire Prevention & Protection

The program focuses on protecting people and property from fires through the review of building construction plans for compliance with life/safety codes, providing public fire safety education, and evaluation of school fire drills.

Activity	Quantity
Fire Safety Inspections	1,229
Fire Safety Programs	24
Evaluation of School Fire Drills	6
Number of Fire Investigations Conducted	11
Construction Plans Reviewed	62
Approximate Value of Property Fire Loss	$354,329

Fire Rescue—EMS

The program provides for fighting fires and responding to medical emergencies with a focus on providing treatment and stabilization of patients using basic life support (BLS) and advanced life support (ALS) methods and transport to hospitals. The program also provides residents with classes in cardiopulmonary resuscitation (CPR), and administers influenza and tetanus vaccinations to seniors and their caregivers age 60 and over.

Activity	Quantity
Total Calls for Service	4,802
Medical Service Calls	3,936
Fire Calls	81
Fire Related Calls *(Alarms/Smoke)*	491
Average Response Time	6.2 Minutes
Number of ALS Transports	2,116
Number of BLS Transports	923
Number of Patients Treated	5,132
Number of Blood Pressure Screenings	465
Number of Residents Certified in CPR	56
Number of Seniors Immunized	92

Law Enforcement

Police services provided by the City focus on discouraging crime through presence and immediate response, upholding laws, investigating crimes, apprehending criminals, preserving safety, and providing crime prevention and safety programs.

Activity	Quantity
Calls for Service	20,242
Number of Persons Arrested	2,042
Traffic Crashes Investigated	1,189
Traffic Citations Issued	6,952
Criminal Cases Investigated	405
Criminal Cases Clearance Rate	59%
DUI Arrests	46
Special Response Team Activation	10
Persons attending Crime Prevention & Safety Programs	1,801
Neighborhood Watch Meetings	89
Child Safety Seat Inspections	159
Children Attending Safety Programs	487
Security Surveys	16

Emergency Management

This program provides for developing plans of action for when disaster strikes, deploying first responders and emergency services in the disaster area, and restoring and repairing critical infrastructure. These efforts are coordinated with the County, State, and Federal governments that have various lead roles.

In 2011, the City continued developing emergency management plans to meet Department of Homeland Security and State of Florida regulations. Personnel continued to receive training and the City's Emergency Management Plan was updated to comply with new standards of Florida Division of Emergency Management.

Permits & Inspections

This program provides a review of residential and commercial construction plans and field inspections to ensure compliance with adopted building construction and life safety codes.

Activity	Quantity
Permits Issued	2,102
Total Inspections	6,768
Structural Inspections	2,778
Mechanical/Plumbing Inspections	1,478
Electrical Inspections	2,031
Misc. Inspections	481
Estimated Value of Construction	$10,704,018

Code Enforcement

This program provides for the detection, investigation, and elimination of violations of City laws relating to zoning *(property use)*, property maintenance standards, and nuisances.

Activity	Quantity
Violation Inspections	2,670
Cases Processed	721
Cases Sent to Board	70
Cases Complied	704
Amount of Fines Collected	$10,108

10th Avenue North

Public Facilities Maintenance

This program focuses on the inspection and maintenance of public facilities to ensure their safety to users. The City's public facilities are comprised of public buildings, parks, road rights-of-way, streets, sidewalks, medians, roadway signage and lighting, and storm drainage systems, including inlets, pipes, lakes, and canals.

School Crossings

This program provides for the safe crossing of roadways by children going to and returning from schools during school hours. The program provides 40 school crossing guards at designated roadway crossings on routes to 5 elementary and 3 middle schools within the City.

An Attractive Community

Maintaining a well planned attractive community is accomplished through the application of the City Code, ongoing maintenance activities, and community activities that foster pride.

Zoning, Land Use & Development

The application of zoning, land use and development regulations ensures that existing and new developments and construction activities are undertaken in a manner that provides long term viability of neighborhoods and commercial areas in our community. In 2011, the City's land area increased by 10.68 acres through annexation.

Activity	Quantity
Annexations	10.68 ac.
Site Plan Approvals	1
Site Plan Amendments	15
Variances	4
Temporary Use Permits	35
Zoning Permits Reviewed	261
Commercial Square Footage Approved	5,167
New Dwelling Units Approved	0
Previously Approved Dwelling Units Constructed	15
Landscape Inspections	65

Community Park

Maintenance of Community Assets

Maintaining an attractive City requires the ongoing inspection, maintenance and replacement of components and systems that make up community assets.

Activity	Quantity
Number of stormwater structures maintained	611
Lane miles of pavement maintained	44.54
Number of medians maintained	70
Number of trees in public right-of-way	1,521
Number of public buildings maintained	18
Miles of alleyways maintained	5.56
Number of public parks maintained	13
Acres mowed in public parks	67
Number of athletic fields maintained	9
Number of athletic courts maintained	24
Playground structures maintained	14
Number of trees in parks managed	4,603

Community Park Exercise Station

Capital Improvement Program

On an annual basis, the City adopts a Capital Improvement Program which identifies new equipment and facilities needed to accommodate new growth and replacement of equipment and infrastructure that has outlived its useful life. The program is funded by impact fees paid by developers of commercial and residential projects and grants. The following is a sample of projects undertaken in 2011.

- Public Safety equipment: upgrade of dispatch and police records software. Installation of cameras, laptop computers, and printers in patrol vehicles. Upgrade of Mobile Command vehicle and surveillance equipment.
- Public Safety Building: security upgrades including new fencing and landscaping, replacement of accordion shutters with impact glass, upgrade HVAC systems, light fixtures, and motion sensor light switches.
- Information Technology: expansion of Geographic Information Systems and upgrades to software, hardware and licensing.
- Community Park: Stabilization of lake bank, and replacement of exercise stations.
- Veterans Park: Installation of new lighting and landscaping.
- 10th Avenue North Corridor Improvements: installation of new decorative street lights, signage, landscaping, and installation of first phase of a sanitary sewer extension.
- City vehicles replacement.
- City Buildings roof replacement.
- Pathway from Community Park to Pinehurst Drive - Phase II.

2011 Great American Cleanup

On April 16, 2011, volunteers came together to make a difference in the City of Greenacres. Projects that were successfully accomplished were:

- Burrowing Owl Park: planted Live Oak and Crepe Myrtle trees, installed picnic tables, trash cans, and barbecue grills in the west open field area, and spread mulch on the playground area.
- Haverhill Road *(Melaleuca Lane to Lake Worth Rd)* and Pinehurst Drive *(Forest Hill Blvd south to Freedom Park)*: performed litter and debris cleanup along right-of-ways.
- Lake Worth Hills and Original Section: cleared debris and overgrown vegetation from 3 abandoned/foreclosed homes.

Annual International Coastal Cleanup

In September 2011, approximately 40 volunteers and staff members participated in the International Coastal Cleanup. Projects included painting a site wall in Palm Beach Villas II, painting a wooden fence at Ramblewood Park and a graffiti covered abandoned pump house in Mil Lake Estates III, as well as clearing of the overgrown common areas.

Other projects included trash pick-up in the right-of-ways of the Original Section and six (6) abandoned overgrown properties were mowed in various locations around the City.

Arbor Day Celebration

The City of Greenacres was named a Tree City USA community by the Arbor Day Foundation for the 20th consecutive year. The City observed Arbor Day by hosting a tree planting ceremony on April 29, 2011, at Community Park. The event was attended by children from a local day-care facility.

Community Life & Leisure

Bringing people together through community and special events, neighborhood improvement programs, leisure classes and activities, athletic programs, and afterschool youth programs.

Bowman Park

Community Center

Classroom space at the Community Center was used by children, baby boomers, seniors, and local agencies for training programs, seminars, flu clinics, and various other private and public activities. The Center offers our residents and business community a convenient and friendly environment with various programs and opportunities.

The Center is a focal point for a large portion of the community and is the site of programs and classes such as Karate, Watercolor painting, Fencing, the daily Senior Congregate Meal program, Ballet/Tap, toddler programs, basketball, tennis classes, senior trips/dances, senior health fairs, immunization clinics, and much more.

C.A.R.E.S. Program

Athletics

Nearly 680 adults and 720 youths took part in our athletic leagues in 2011. Participants enjoyed co-ed basketball, soccer, flag football and Little League baseball.

Camps

The program provides a safe, structured environment for children in Kindergarten through the 8th grade. Nearly 200 children participated in the 10-week summer camp that included a variety of educational activities and field trips. The winter and spring camps had 255 children who enjoyed new experiences, crafts, field trips, and activities.

Ira Van Bullock Park

Rock N' Roll Sunday

In 2011, Greenacres was again named as one of the *100 Best Communities* in the Nation for Young People, by America's Promise Alliance

Annual Community & Special Events

These City events had a combined attendance of over 19,122 with a 96% satisfaction rate from attendees.

- **Daddy Daughter Dance** — Girls from four to seventeen years of age enjoyed dining and dancing the night away with their dads.
- **Egg'stravaganza** — Over 3,500 children enjoyed hunting for 15,000 eggs delivered and hidden by the Easter Bunny.
- **"Ignite The Night"** - July 4th Celebration - Over 6,000 residents and visitors celebrated Independence Day and enjoyed the spectacular fireworks display at Greenacres Community Park.
- **Rock N' Roll Sunday** - An annual motorcycle and car show held at Greenacres Community Park attracted thousands from throughout the County who came to support a local veteran's organization, enjoy some rock-n-roll, grab a bite to eat and explore numerous craft vendors and merchants.
- **Salsa Fest** - This multiple day event was co-sponsored by the Palms West Chamber of Commerce and the City of Greenacres. This multicultural event attracted 7,500 people who enjoyed salsa dancing, food, dominoes tournaments, Chihuahua races, and nationally recognized entertainment.

Youth Programs

CARES: The C.A.R.E.S. *(Children Are Really Extra Special)* program is a licensed inclusive year-round afterschool program serving 120 elementary school age children. The program provides opportunities such as field trips, computer instruction, art expression, FCAT tutorial *(provided by certified teachers)* and daily homework assistance. This program has been very successful with 73% of students enrolled demonstrating improved FCAT scores and 71% reporting improved grades.

Cool Zone: This licensed program provides free services and activities year-round for up to 30 middle school youth. The primary focus of the program is on developing leadership skills, community involvement, respect for others and self responsibility. The program had a very successful year with 72% of students demonstrating improved FCAT scores and school grades.

Hot Spot: A supervised, drug-free program for teenagers between the ages of 14 to 17 that provides a safe environment for teens to gain knowledge in life skills, opportunities for higher education and career exploration, while shaping future community leaders through structured activities, SAT/ACT college test prep, college tours, FCAT tutorial and volunteer opportunities for High School graduation requirements. In 2011, two (2) members were selected by the Palm Beach County League of Cities to represent the City as Youth Delegates at the Florida League of Cities and the National League of Cities conferences. They served as group facilitators and were able to share their voice and opinions with dignitaries and elected officials from around the Country.

Mayor Ferreri & the Youth Delegates In Action (YDIA) Advisory Council receive 100 Best Community Award

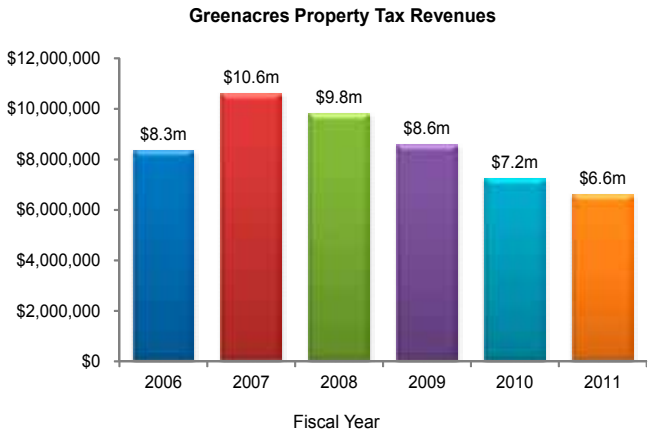
Fiscal Responsibility

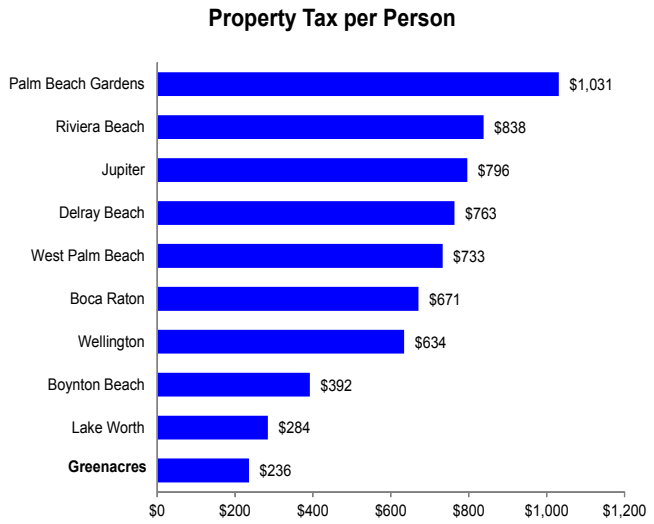
Property Taxes

As required by Florida law, on an annual basis the City of Greenacres sets a property tax rate, also referred to as the "millage rate". Property taxes are calculated by multiplying the millage rate times the assessed property value determined by the County Property Appraiser.

Property tax revenues are affected by new construction, existing property values, and the property tax rate. In 2011, the City collected $6.6 million in property taxes which was a $676 thousand decrease from 2010. While the property tax rate was adjusted upward in 2011 by 0.50 mills, the reduction in revenue was due to declining property values. As the City's tax base grew between 2004 and 2007 due to new construction and appreciation of existing property values, the millage rate was reduced from 5.77 to 4.70 mills.

In evaluating property taxes, rates alone do not provide an objective measure of what residents pay for government services. An objective measure is the Property Tax Per Person which takes into account the tax rate, assessed values, and the total population. The chart below shows that the City of Greenacres has the lowest per capita tax among the ten (10) largest cities in the County, clearly demonstrating that our residents have the lowest property tax burden.





Property tax per person: Total revenue generated from property taxes divided by city population. Based on 2010 Palm Beach County Property Appraiser Report.

Award Winning Financials

The City's financial documents, including the Comprehensive Annual Financial Report and the Annual Budget, are submitted to the Government Finance Officers Association for review and evaluation. The documents are reviewed for conformance with the highest standards for preparation of state and local government financial reports and budget presentation.

The City's financial documents have received the following prestigious national awards from the Government Finance Officers Association:

- Certificate of Achievement for Excellence in Financial Reporting for the Comprehensive Annual Financial Report for the fiscal year ended September 30, 2010.

  -This certificate has been received for 20 consecutive years.

- Outstanding Achievement in Popular Annual Financial Reporting for the fiscal year ended September 30, 2010.

- Distinguished Budget Presentation Award for the fiscal year beginning October 1, 2011.

  -This award has been received for 19 consecutive years.

Grants

The City received approximately $710,000 in grant funds for after school programs, public safety equipment, E-911, emergency medical equipment and community infrastructure improvements.

Statement of Activities

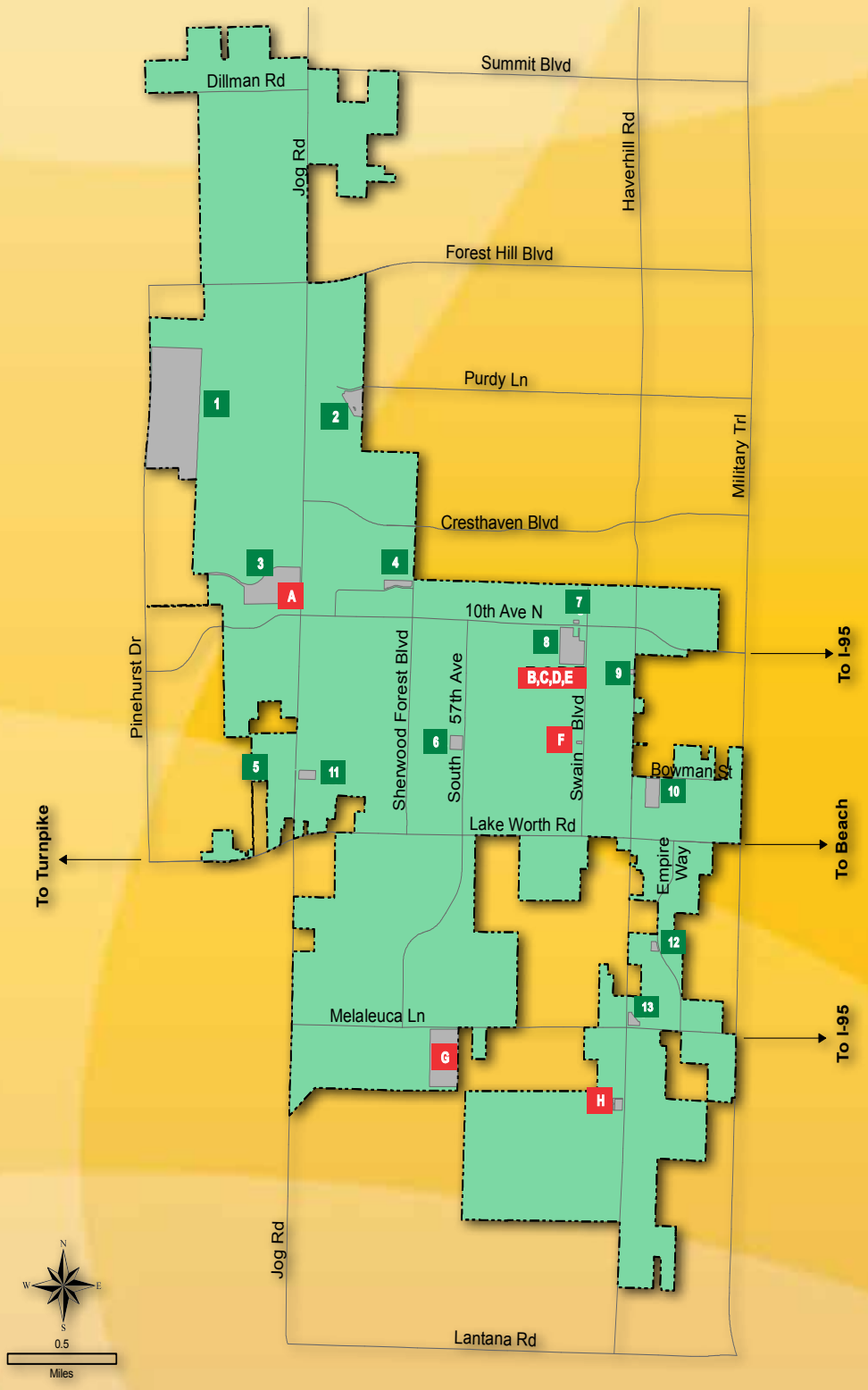
For the Fiscal Year ending September 30, 2011	Expenses	Program Revenues: Charges for Services	Program Revenues: Operating Grants and Contributions	Program Revenues: Capital Grants and Contributions	Net (Expense) Revenue and Changes in Net Assets
FUNCTIONS/PROGRAMS					
Governmental Activities:					
General Government	$ 3,511,862	$ 446,101	$ --	$ --	$ (3,065,761)
Public Safety	13,066,982	2,045,308	460,707	50,094	(10,510,873)
Transportation	1,551,714	--	--	346,459	(1,205,255)
Culture/Recreation	1,907,445	306,247	289,858	735	(1,310,605)
Physical Environment	1,903,296	1,392,609	57,304	199,019	(254,364)
Interest on long-term debt	175,683	--	--	--	(175,683)
Total Government Activities	**$ 22,116,982**	**$ 4,190,265**	**$ 807,869**	**$ 596,307**	**$ (16,522,541)**

GENERAL REVENUES	
Taxes:	
Property Taxes	6,677,646
Utility Service Taxes	3,724,801
Franchise fees based on gross receipts	1,726,134
Unrestricted intergovernmental shared revenues	3,101,479
Investment Earnings	311,684
Miscellaneous Revenues	49,573
Total General Revenues and Transfers	**15,591,317**
Change in net assets	**(931,224)**
Net Assets - beginning, as restated	**40,254,467**
Net Assets - ending	**$ 39,323,243**

The Statement of Activities shows the expenses and revenues of functional programs like Public Safety or General Government and to what extent each program relies on taxes for funding. The Statement also shows the change in net assets and serves a purpose similar to that of the balance sheet in a private sector business. The audited Statement shows that the City's net assets for FY2011 declined by $931 thousand from the prior year mostly as a result of the reduction in property taxes. Net Assets represent the City's total assets including capital assets *(Building, Land, Equipment)* less current and long term liabilities. Net Assets are subject to external or legal restrictions on how they may be used. In general, the trend in the Changes in Net Assets is a reflection of a declining or improving financial position.

While the Change in Net Assets at the end of the fiscal year, ending September 30, 2011, reflected a 2.3% decline, the circumstances were anticipated and are a reflection of the current economic conditions. Through long range financial planning, the City will be able to continue to balance its budget and maintain the excellent levels of service. The complete audited Comprehensive Annual Financial Report for the Fiscal Year ended September 30, 2011, is available on the City's web site at www.ci.greenacres.fl.us.

Facilities & Parks Map



City Facilities

- **A** Public Safety Headquarters
- **B** Community Center
- **C** Community Hall
- **D** Leisure Services Administration
- **E** Leisure Services Activities Building
- **F** City Building
- **G** City Hall & Public Works
- **H** Public Safety Station No. 2

City Parks

- **1** Greenacres Freedom Park
- **2** Veterans Park
- **3** Community Park
- **4** Burrowing Owl Park
- **5** Ramblewood Park
- **6** Roy Rambo Park
- **7** Friends Park
- **8** Ira Van Bullock Park
- **9** Oasis Park
- **10** Bowman Park
- **11** Heather Estates Park
- **12** Empire Park
- **13** Gladiator Park

Greenacres-at-a-Glance

- Located in central Palm Beach County in southeast Florida, five (5) miles from the Atlantic Ocean.
- Founded by Lawrence Carter Swain and Incorporated in 1926 *(reincorporated 1947)*.
- Council-Manager form of Government.
- Mayor and five-member Council *(nonpartisan)*, elected at large for two-year staggered terms.
- City Manager appointed by the Council.
- Municipal Departments: Administration, Finance, Building, Leisure Services *(Recreation)*, Planning & Engineering, Public Works, Public Safety *(Police, Fire, Emergency Medical Service)*.
- Municipal Employees: 173 Full-time 23 Part-time

DEMOGRAPHICS

Population	
as of April 1, 2000	27,883
as of April 1, 2011	37,873
Age & Gender *(Census 2010)*	
Male	17,858
Female	19,715
Under 5 Years	2,729
5 - 19 Years	7,541
20 - 64 Years	21,100
65 and Over	6,203
Median Age *(Years)*	36.3
Housing *(2011)*	
Total Housing Units	17,092
Single Family	4,664
Multi Family	12,428
Average Home Values *(2011)*	
Single Family Homes	$99,850
Condominiums	$44,586
Town Homes	$67,446
Median Family Income *(ACS 2008-2010)*	$53,473

ECONOMICS

Gross Taxable Property Value *(07/2011)*	$1,194,040,235
Property Tax Rate *(10/2011)*	$5.65/$1,000
Fiscal Year 2012 Operating Budget	$23,998,074
Commercial Business Locations	1,058
Business Tax Receipts	1,599
Home Rental Business Tax Receipts	722

LAND USE

Land Area	5.8 Square Miles
Land Use	% of Total
Residential	65%
Commercial	9%
Public	10%
Mixed Use	1%
Study Area/Roads/Canals	15%
Developed	97%
Undeveloped	3%
Parks	
Active *(93.36 Acres)*	11
Passive *(.50 Acres)*	2
Local County *(1,700 Acres)*	1

EDUCATION

Public	
Elementary Schools	5
Middle Schools	3
High Schools	1
Post Secondary Education	
Private College	1

OTHER

Tree City USA Designation	20 Years
Library	1
Post Office	1

CITY OFFICIALS *(As of September 30, 2011)*

Samuel J. Ferreri	Mayor
John Tharp	Councilman District 1
Peter A. Noble	Councilman District 2
Rochelle Gaenger	Councilwoman District 3
Jonathan G. Pearce	Councilman District 4
Paula Bousquet	Councilwoman District 5
Wadie Atallah	City Manager

City of Greenacres
5800 Melaleuca Lane
Greenacres, Florida 33463

PRSRT STD
U.S. POSTAGE
PAID
WEST PALM BEACH
FLORIDA
PERMIT NO. 1505

WWW.CI.GREENACRES.FL.US

Government Directory

City Hall	
General Information	642-2000
Administration	
Mayor & City Council	642-2006
City Manager	642-2017
City Clerk	642-2006
Human Resources	642-2001
Public Safety Department	
Emergency - Police/Fire/Medical Services	**911**
General - Police/Fire/Medical Services	642-2160
Finance Department	
Billing - Solid Waste Collection	642-2012
General	642-2013
Leisure Services Department	
Administration	642-2181
Community Center	642-2090
Youth Programs *(After Schools & Camps)*	642-2193
Planning & Engineering Department	
Planning	642-2054
Engineering	642-2054
Building Department/Code Enforcement	
Building	642-2052
Code Enforcement	642-2065 642-2068
Local Business Tax *(FKA Occupational Licenses)*	642-2053
Public Works Department	
Administration	642-2071
Solid Waste Collection	642-2071
Utilities	
Palm Beach County Water Utilities	740-4600
Florida Power & Light *(FPL)*	697-8000
AT & T: Residential Business	1-877-737-2478 1-866-620-6900
Comcast Cable	848-1600
Florida Public Utilities *(Gas)*	832-0872
Solid Waste/Recycling	642-2071

2011 "100 Best Communities for Young People" National Recognition

The City of Greenacres received national recognition from *America's Promise - The Alliance for Youth* as one of the 2011 "100 Best Communities for Young People" for the 4th year! The City's programs foster positive youth development and leadership skills through its community partnerships with numerous agencies and the Youth Advisory Council.