

City of Greenacres

2012 Annual Report

FISCAL YEAR ENDING SEPTEMBER 30, 2012



Mayor and City Council



Elected officials as of September 30, 2012

FROM LEFT:

Mayor Samuel J. Ferreri
Councilman John Tharp
Councilman Peter A. Noble
Councilwoman Rochelle Gaenger
Councilman Jonathan G. Pearce
Councilwoman Paula Bousquet



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Dear Members of the Greenacres Community,

On behalf of the City Council and our employees, we are pleased to present the 2012 Annual Report for the fiscal year ending September 30, 2012. The report highlights information about City services and financial performance for the past year. The report provides an overview of the activities related to our organization's goals along with comparative performance measures that demonstrate the City's efficiency and effectiveness in providing you with services.

In 2012, the City's economic conditions mirrored that of the County and State as we continued to deal with lingering effects of the national recession. The city's population increased by 206 persons while the gross taxable value declined by 2.3%. As we have done in the past, the City was able to deal with the fiscal challenges in 2012, through years of fiscal responsibility, long term planning, and prioritization of services. Budget deficits were overcome without any reductions in levels of service.

Greenacres continued to provide the best services at the least cost due to the efficiency of government operations. Greenacres residents' cost for City government services remained the lowest (\$599 per resident) in comparison to residents' cost in similar sized cities in the County (\$738 to \$1,971 per resident). Services and facilities were enhanced utilizing a variety of grants, and the City received national recognition as one of "100 Best Communities for Young People" by America's Promise Alliance for a fifth time. The City again received awards for its budget and comprehensive annual financial report from the Government Finance Officers Association.

As we look forward to the future, we do so with knowledge that the recovery from the recession will be slow and that there are challenges ahead. By maintaining our values of fiscal responsibility, and collaboration with residents, the business community, and civic organizations, we will continue to make Greenacres a great place to be.

Sincerely,

Samuel J. Ferreri
Mayor



Mission

To continually improve the community's quality of life by providing the best and most cost efficient services and public facilities to exceed the expectations of City residents and businesses.

Organizational Values

We are ethical professionals with a high sense of honesty, integrity, and pride in our organization and City. We believe in being fiscally responsible and accountable to residents of our community and being fair, courteous, and respectful to our residents and each other.

We are committed to providing quality, timely services through collaboration, team work, creative thinking, and innovation.

Goals

Our goals, objectives and programs are strategically planned to help us achieve our mission. In general, the quality of life in our community is measured by factors that contribute to human life such as safety, physical environment, natural environment, social and leisure resources, and good government. In order to continually improve the quality of life in our City, our focus is on achieving the following goals that make our City a great place to be...

Maintain

- a safe City
- a well planned, attractive community
- an efficient and effective local government

Promote

- diversity in community life, leisure, and recreation
- excellence in customer service
- a professional workforce through training and education

Business Management

Successful businesses provide the best value in goods and services with excellent customer service and outstanding return on investment to their shareholders.

In Greenacres, we manage our organization by employing the best business practices and continually evaluate the quality and cost of our services to ensure that our residents and businesses get the best value in services and the best return on their public investment.

Performance Measurement

Since 2004, we have been using a performance management system to manage for even better results from the taxpayer's perspective. Our performance measures include the inputs (*resources to provide a service*), outputs (*amount of services*), efficiency (*productivity or unit cost*), and effectiveness (*quality of service*). Performance measures are part of the City's annual budget which is based on allocating resources for plans, programs and strategies to accomplish our long term goals to help achieve our mission. The performance measurement system is used to evaluate our service delivery system to ensure its efficiency and effectiveness.

We also compare our actual efficiency and effectiveness measures with benchmarking data from comparably sized cities in order to continually improve our service delivery process.

Greenacres Government Services

General Government

Legislative: establishment of laws and policies that promote the welfare of the City and protect the health and safety of residents.

Executive: financial and administrative services to manage business operations including general management, budgeting, accounting, human resources, purchasing, information technology, legal counsel, and planning, engineering and zoning.

Public Safety

- Police (*law enforcement & crime prevention*)
- Fire Protection (*prevention & suppression*)
- Emergency Medical Care and Transport
- Construction Permitting and Inspections
- Code Enforcement
- Emergency Management

Culture/Recreation

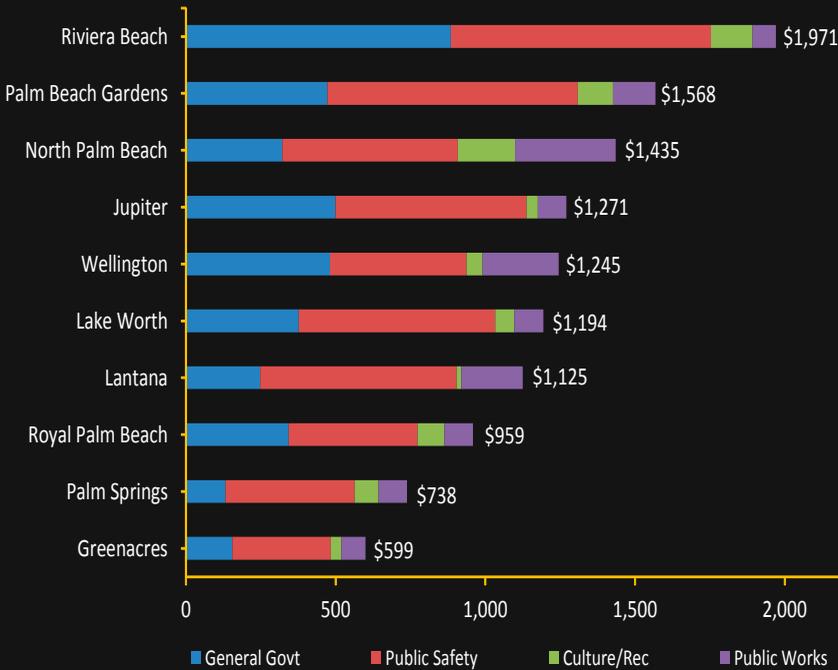
- Parks
- Recreation and Leisure Activities
- Community Events
- After School Care

Public Works

- Solid Waste and Recycling Collection
- Public Roads and Drainage Systems
- Traffic Control and Signage
- Public Rights-of-Way Maintenance

We pride ourselves on providing high quality services that reflect courtesy, competency and responsiveness at the least cost to our residents and businesses.

Government Services Cost Per Resident



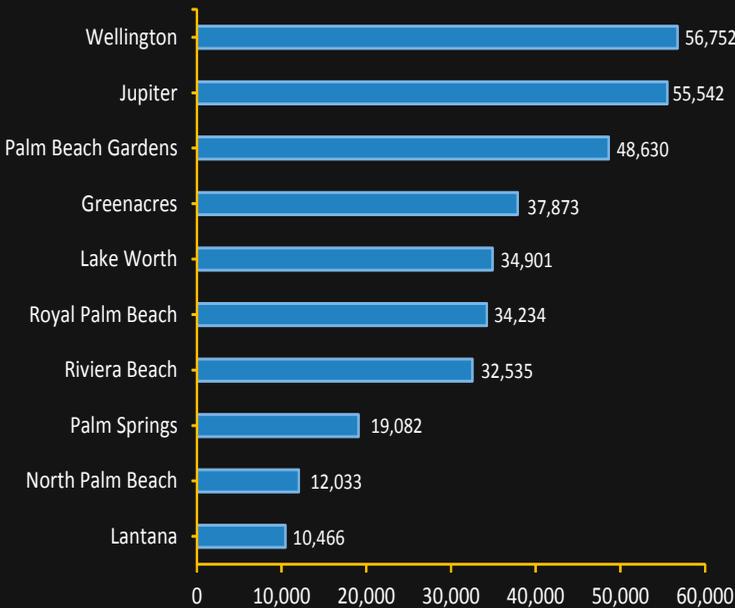
Cost Per Resident: Total annual expenditures for government services and Fire MSTU divided by City population. Figures based on 2011 audit reports.

Benchmarking

To assess our performance we analyzed the cost of our services with comparably sized and adjacent cities providing similar services. An indicator of efficiency is the cost per resident for city government services included in the general operating fund.

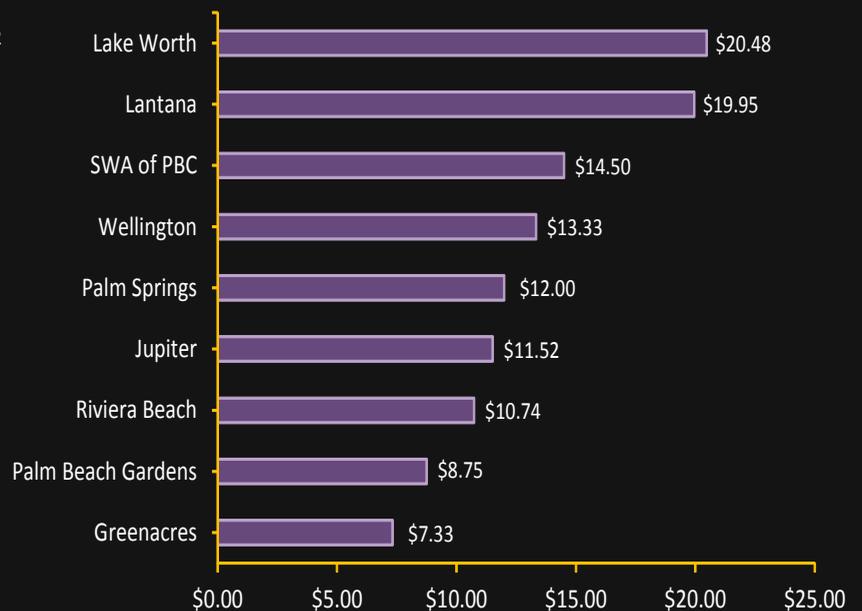
Of the comparable cities, Greenacres residents have the lowest cost for city government services at \$599 per resident. The analysis also shows that City residents have the lowest solid waste and recycling collection rates at \$7.33 per month.

Comparable Cities by Population



Population: Population of comparably sized and adjacent cities as of April 2011, provided by the University of Florida BEBR.

Solid Waste Collection Rates



Solid Waste Collection Rates: 2012 garbage and recycling rates for 2 times per week curbside pickup.

A Safe Community



Fire Prevention & Protection

The program focuses on protecting people and property from fires through the review of building construction plans for compliance with life/safety codes and providing public fire safety education.

ACTIVITY	QUANTITY
Fire Safety Inspections	1,749
Fire Safety Programs	8
Number of Fire Investigations Conducted	11
Construction Plans Reviewed	78
Approximate Value of Property Fire Loss	\$320,881

Fire Rescue—EMS

The program provides for fighting fires and responding to medical emergencies with a focus on providing treatment and stabilization of patients using basic life support (BLS) and advanced life support (ALS) methods and transport to hospitals. The program also provides residents with classes in cardiopulmonary resuscitation (CPR), and administers influenza vaccinations to City employees.

ACTIVITY	QUANTITY
General Service Calls	4,980
Medical Service Calls	4,293
Fire Calls	96
Fire Related Calls <i>(Alarms/Smoke Scares/Gas Leaks)</i>	443
Average Response Time	5.6 Minutes
ALS Transports	2,025
BLS Transports	1,007
Patients Treated	4,988
Blood Pressure Screenings	394
CPR Certifications	56
Influenza Immunizations <i>(City Employees)</i>	58
Station Tours	81

Law Enforcement

Police services provided by the City focus on discouraging crime through presence and immediate response, upholding laws, investigating crimes, apprehending criminals, preserving safety, and providing crime prevention and safety programs.

ACTIVITY	QUANTITY
Calls for Service	18,556
Persons Arrested	1,903
Traffic Crashes Investigated	1,241
Traffic Citations Issued	7,468
Criminal Cases Investigated	432
Criminal Cases Clearance Rate	59%
DUI Arrests	130
Special Response Team Activation	9
Persons attending Crime Prevention & Safety Programs	807
Neighborhood Watch Meetings	34
Child Safety Seat Inspections	25
Children Attending Safety Programs	919
Security Surveys	18

Maintaining the safety of our residents, business owners and visitors is a top priority that is accomplished through the collective efforts of all our departments.

Code Enforcement

This program provides for the detection, investigation, and elimination of violations of City laws relating to zoning (*property use*), property maintenance standards, and nuisances.

ACTIVITY	QUANTITY
Violation Inspections	2,518
Cases Processed	533
Cases Sent to Board	73
Cases Complied	600
Amount of Fines Collected	\$18,160

Public Facilities Maintenance

This program focuses on the inspection and maintenance of public facilities to ensure their safety to users. The City's public facilities are comprised of public buildings, parks, road rights-of-way, streets, sidewalks, medians, roadway signage and lighting, and storm drainage systems, including inlets, pipes, lakes, and canals.

Emergency Management

This program provides for developing plans of action for when disaster strikes, deploying first responders and emergency services in the disaster area, and restoring and repairing critical infrastructure. These efforts are coordinated with the County, State, and Federal governments that have various lead roles.

In 2012, the City activated the emergency management operations in response to Tropical Storm Isaac which produced an unprecedented 13 inches of rain over two (2) days that caused road flooding across the County. The City was able to quickly alleviate the flooding and restore normal operations.

Permits & Inspections

This program provides a review of residential and commercial construction plans and field inspections to ensure compliance with adopted building construction and life safety codes.

ACTIVITY	QUANTITY
Permits Issued	2,401
Total Inspections	6,455
Structural Inspections	2,374
Mechanical/Plumbing Inspections	1,695
Electrical Inspections	1,629
Misc. Inspections	757
Estimated Value of Construction	\$14,305,726



School Crossings

This program provides for the safe crossing of roadways by children going to and returning from schools during school hours. The program provides 40 school crossing guards at designated roadway crossings on routes to five (5) elementary and three (3) middle schools within the City.

Zoning, Land Use & Development

The application of zoning, land use and development regulations ensures that existing and new developments and construction activities are undertaken in a manner that provides long term viability of neighborhoods and commercial areas in our community. In 2012, the City's land area increased by 3.613 acres through annexation.

ACTIVITY	QUANTITY
Annexations	3.613 ac.
Site Plan Approvals	7
Site Plan Amendments	17
Variances	4
Temporary Use Permits	43
Zoning Permits Reviewed	270
Commercial Square Footage Approved	16,283
New Dwelling Units Approved	53
Previously Approved Dwelling Units Constructed	19
Landscape Inspections	100

Maintenance of Community Assets

Maintaining an attractive City requires the ongoing inspection, maintenance and replacement of components and systems that make up community assets.

Activity	Quantity
Number of stormwater structures maintained	639
Lane miles of pavement maintained	44.54
Number of medians maintained	70
Number of trees in public right-of-way	1,521
Number of public buildings maintained	18
Miles of alleyways maintained	5.56
Number of public parks maintained	13
Acres mowed in public parks	67
Number of athletic fields maintained	10
Number of athletic courts maintained	25
Playground structures maintained	14
Number of trees in parks managed	4,627

Maintaining a well planned attractive community is accomplished through the application of the City Code, maintenance of public facilities, and community activities that foster pride.

Capital Improvement Program

On an annual basis, the City adopts a Capital Improvement Program which identifies new equipment and facilities needed to accommodate new growth and replacement of equipment and infrastructure that has outlived its useful life. The program is funded by impact fees paid by developers of commercial and residential projects and grants. The following is a sample of projects undertaken in 2012.

- **10th Avenue North Corridor:** installation of the second phase of a sanitary sewer system extension.
- **Public Safety Headquarters:** renovations included repaving and restriping the parking lot in conformity with City Code and ADA requirements, installing additional parking lot lights, installing a security fence and gates, constructing a larger dumpster and recycling enclosure, constructing a handicap accessible sidewalk from Jog Road to the Public Safety building entry, and installing landscaping along the south side of Public Safety Headquarters and westwards up to Liberty Park Elementary School.
- **Exterior Painting of Public Buildings:** exterior maintenance, weather proofing and painting of Public Safety Station 2, Community Park Comfort Station and two (2) Gazebos, and dugouts and press boxes at Ira Van Bullock Park.
- **Haverhill Road and Melaleuca Lane Medians:** work included the installation of canopy trees, shrubs, irrigation, sod; the relocation of the City entry sign southwards; and installation of a light for the sign. Melaleuca Lane median work included the installation of palm trees and drought resistant shrubs.
- **Community Park:** construction of two (2) racquetball courts adjacent to the existing courts, and installation of fencing and landscaping at the joint use field shared with Liberty Park Elementary School.
- **City Vehicles:** replacement included 12 police patrol vehicles and a fire engine.
- **Neighborhood Parks:** replacement of outfield and backstop fencing at Veterans Park, replacement of basketball court fence at Burrowing Owl Park, and replacement of outfield fence at Ira Van Bullock Park.

Community Activities

2012 Great American Cleanup: On April 21, 2012, volunteers came together to make a difference in the City of Greenacres. Projects that were successfully accomplished were:

- **Ira Van Bullock Park:** enhanced Park aesthetics by planting eight (8) Live Oak trees, spread ADA compliant mulch on the Community Hall/ C.A.R.E.S. playground area, and enhanced the landscaping around the Leisure Services building.
- **Oasis Park:** painted the north perimeter fence.
- **Original Section:** cleared debris and overgrown vegetation from four (4) abandoned/foreclosed homes.



International Coastal Cleanup: On September 15, 2012, approximately 50 volunteers along with several members of the Building, Finance and Leisure Services departments participated in the International Coastal Cleanup. The theme of the event was *"Only Rain Down the Drain"*. Volunteers were educated on the connection between our local storm-water system and the ocean. They were then sent in teams to Swain Boulevard, Biscayne Boulevard, Pinehurst Drive, and Haverhill Road to pick up trash and debris in the right-of-ways. Afterwards the volunteers participated in an arts and crafts project and recycled some of the trash that was collected into a display celebrating the event's theme. Additionally, seven (7) severely overgrown properties were mowed.

Arbor Day Celebration: The City of Greenacres was named a Tree City USA community by the Arbor Day Foundation for the 20th consecutive year. The City observed Arbor Day by hosting a tree planting ceremony on April 27, 2012, at City Hall. The event was attended by children from a local day-care facility.

Community Life & Leisure



Community Center

Classroom space at the Community Center was used by children, baby boomers, seniors, and local agencies for training programs, seminars, flu clinics, and various other private and public activities. The Center offers our residents and business community a convenient and friendly environment with various programs and opportunities.

The Center is a focal point for a large portion of the community and is the site of programs and classes such as Karate, Watercolor painting, Fencing, the daily Senior Congregate Meal program, Ballet/Tap, Basketball, Zumba, Hip Hop, senior trips/dances, senior health fairs, immunization clinics, and much more.

Athletics

Participants in our athletic leagues consisted of 455 adults and 752 youths in 2012. They enjoyed co-ed basketball, soccer, flag football and Little League baseball.

Camps

The program provides a safe, structured environment for children in kindergarten through the 8th grade. Nearly 170 children participated in the nine-week summer camp that included a variety of educational activities and field trips. The winter and spring camps had approximately 250 children who enjoyed new experiences, crafts, field trips, and activities.

Annual Community & Special Events

These City events had a combined attendance of over 23,900 with a 91% satisfaction rate from attendees.

- ✦ Daddy Daughter Dance — Girls from four to seventeen years of age enjoyed dining and dancing the night away with their dads.
- ✦ Egg'stravaganza - Over 2,100 children enjoyed hunting for 12,500 eggs delivered and hidden by the Easter Bunny.
- ✦ "Ignite The Night" - Over 9,000 residents and visitors celebrated the July 4th Independence Day holiday and enjoyed the spectacular fireworks display at Greenacres Community Park.
- ✦ Rock N' Roll Sunday - The annual motorcycle and car show held at Greenacres Community Park attracted 3,200 people from throughout the County who came to support local veterans organizations, enjoy some rock-n-roll, grab a bite to eat and explore numerous craft vendors and merchants.
- ✦ Salsa Fest - This multiple day event was co-sponsored by the Central Palm Beach County Chamber of Commerce and the City of Greenacres. This multicultural event attracted 9,500 people who enjoyed salsa dancing, food, dominoe tournaments, Chihuahua races, and nationally recognized entertainment.

Bringing people together through community and special events, neighborhood improvement programs, leisure classes and activities, athletic programs, and afterschool youth programs.

Youth Programs

C.A.R.E.S.: The C.A.R.E.S. (*Children Are Really Extra Special*) program is a licensed inclusive year-round afterschool program serving 120 elementary school age children. The program provides opportunities such as field trips, computer instruction, art expression, FCAT tutorial (*provided by certified teachers*) and daily homework assistance. This program has been very successful with 70% of students enrolled demonstrating improved FCAT scores and 72% reporting improved grades.

Cool Zone: This licensed program provides free services and activities year-round for over 30 middle school youth. The primary focus of the program is on developing leadership skills, community involvement, respect for others and self responsibility. The program had a very successful year with 70% of students demonstrating improved FCAT scores and school grades.

Hot Spot: A supervised, drug-free program for teenagers between the ages of 14 to 17 that provides a safe environment for teens to gain knowledge in life skills, opportunities for higher education and career exploration, while shaping future community leaders through structured activities, SAT/ACT college test prep, college tours, FCAT tutorial, and volunteer opportunities for High School graduation requirements. In 2012 two (2) Hot Spot Advisory Council members, who are also members of the Palm Beach County League of Cities Youth Delegation, attended the annual Florida League of Cities Conference in Hollywood, Florida. In September, eight (8) Hot Spot members attended the SHIP (*Seeking Honor, Intelligence and Purpose*) Summit in West Palm Beach and participated in various workshops on Citizenship, Mentorship, Ownership, Friendship, Sportsmanship, Entrepreneurship, Relationships, and Leadership. They served as group facilitators and were able to share their voice and opinions with dignitaries and elected officials from around the Country.

America's Promise Alliance - Award



Greenacres was honored as a "100 Best" winner for a fifth time for its continued commitment to youth and a dedication to preserving their health and safety. In an effort to curtail child care costs and ensure youth have a safe place outside of school, Family Central, Inc. provides afterschool care reimbursements to working families and many area youth participate in the community's Afterschool Programs which are all located in a drug-free recreational zone. Similarly,

Hot Spot, the high school program, provides safe, structured weekend activities including recreation, college tours, community service and mentoring opportunities for teens. Safety is further reinforced through the anti-bullying training curriculum, Turning Bullies into Buddies, made possible to youth programs by the City Council. To promote healthy lifestyles, Greenacres partnered with Florida Atlantic University and the Cooperative Extension to provide young people with nutrition education and gardening experiences to encourage wholesome food choices. To ensure that all youth are eating balanced meals, the Summer Food program offers free meals to youth and teens up to age 18.

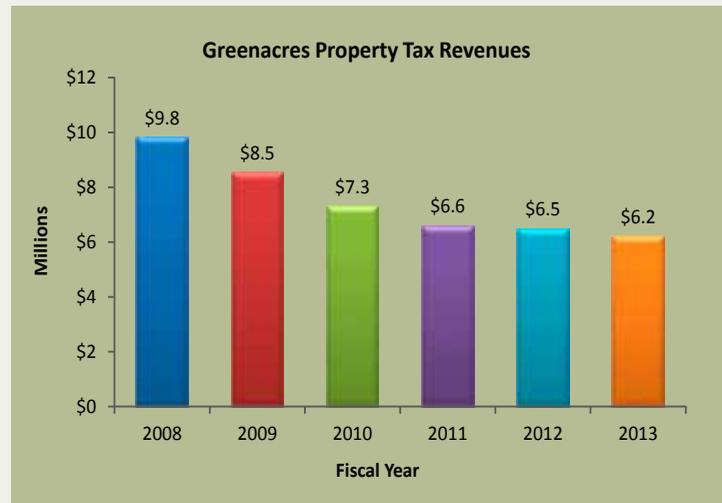


Property Taxes

As required by Florida law, on an annual basis the City of Greenacres sets a property tax rate, also referred to as the “millage rate”. Property taxes are calculated by multiplying the millage rate times the assessed property value determined by the County Property Appraiser.

Property tax revenues are affected by new construction, existing property values, and the property tax rate. In 2012, the City collected \$6.5 million in property taxes which was a decrease of \$221,000 from 2011, due to declining property values. The property tax rate remained constant in 2012 at 5.65 mills. As the City’s tax base grew between 2004 and 2007 due to new construction and appreciation of existing property values, the millage rate was reduced from 5.77 to 4.70 mills.

In evaluating property taxes, rates alone do not provide an objective measure of what residents pay for government services. An objective measure is the Property Tax Per Person which takes into account the tax rate, assessed values, and the total population. The adjacent chart shows that the City of Greenacres has the lowest per capita tax among the ten (10) largest cities in the County, clearly demonstrating that our residents have the lowest property tax burden.



Property tax per person: Total revenue generated from property taxes divided by City population. Based on 2010 Palm Beach County Property Appraiser Report.

Award Winning Financials

The City’s financial documents, including the Comprehensive Annual Financial Report and the Annual Budget, are submitted to the Government Finance Officers Association for review and evaluation. The documents are reviewed for conformance with the highest standards for preparation of state and local government financial reports and budget presentation.

The City’s financial documents have received the following prestigious national awards from the Government Finance Officers Association:

- Certificate of Achievement for Excellence in Financial Reporting for the Comprehensive Annual Financial Report for the fiscal year ending September 30, 2011. (*This certificate has been received for 21 consecutive years*).
- Outstanding Achievement in Popular Annual Financial Reporting for the fiscal year ending September 30, 2011. (*This certificate has been received for 3 consecutive years*).
- Distinguished Budget Presentation Award for the fiscal year beginning October 1, 2012. (*This award has been received for 20 consecutive years*).

Grants

The City received approximately \$531,000 in grant funds for after school programs, public safety equipment, E-911, emergency medical equipment and community infrastructure improvements.

Financials

The complete audited Comprehensive Annual Financial Report (CAFR) for the Fiscal Year ending September 30, 2012, is available on the City's website at www.ci.greenacres.fl.us. The government-wide financial statements in the CAFR report provide information about the City as a whole using accounting methods similar to those used by private sector businesses. The following Statement of Activities for fiscal year 2012 shows the expenses and revenues of functional programs, like Public Safety, General Government, Transportation, or Culture/Recreation provided by the City. It separates program revenues such as user charges, grants, and contributions from general revenue provided by taxes and other sources and shows to what extent each program relies on taxes for funding.

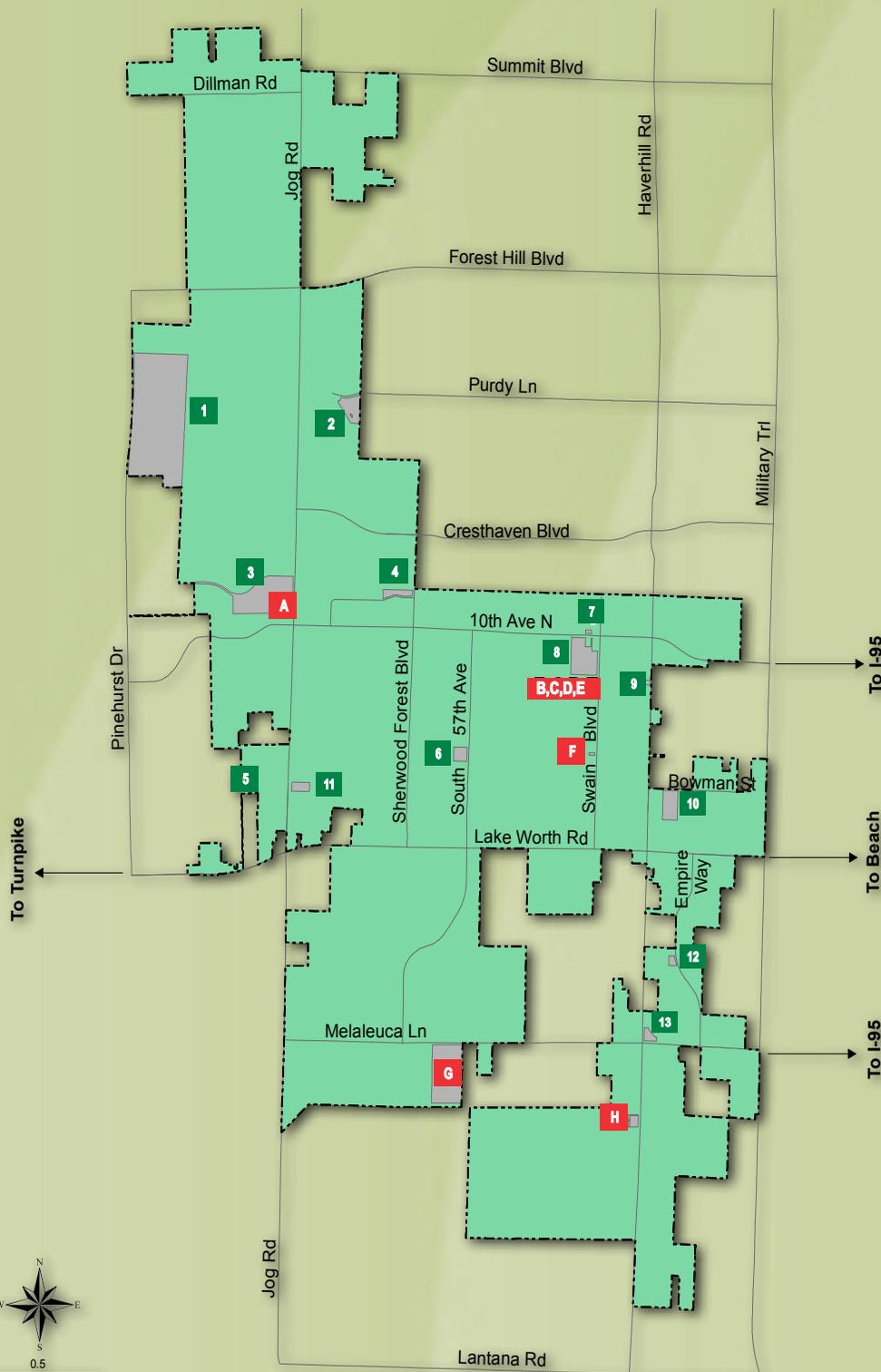
Statement of Activities

For the Fiscal Year ending September 30, 2012	Expenses	Program Revenues			Net (Expense) Revenue and Changes in Net Assets
		Charges for Services	Operating Grants and Contributions	Capital Grants and Contributions	
FUNCTIONS/PROGRAMS					
Governmental Activities:					
General Government	\$ 3,402,829	\$ 445,290	\$ --	\$ --	\$ (2,957,539)
Public Safety	13,214,396	2,313,376	507,961	79,772	(10,313,287)
Transportation	1,621,765	--	--	387,567	(1,234,198)
Culture/Recreation	1,949,248	321,587	310,694	7,662	(1,309,305)
Physical Environment	1,920,583	1,312,514	49,783	129,486	(428,800)
Interest on long-term debt	160,789	--	--	--	(160,789)
Total Government Activities	\$ 22,269,610	\$ 4,392,767	\$ 868,438	\$ 604,487	\$ (16,403,918)
GENERAL REVENUES					
Taxes:					
Property Taxes					6,457,109
Utility Service Taxes					3,820,784
Franchise fees based on gross receipts					1,672,266
Unrestricted intergovernmental shared revenues					3,622,263
Investment Earnings					279,305
Miscellaneous Revenues					131,466
Total General Revenues and Transfers					15,983,193
Change in net assets					(420,725)
Net Assets - beginning					39,323,243
Net Assets - ending					\$ 38,902,518

The audited Statement shows that all of the programs rely on general revenues for funding. The City's net assets for FY 2012 declined by \$421,000 from the prior year mostly as a result of the reduction in property taxes. Net Assets represent the City's total assets including capital assets (*Building, Land, Equipment*) less current and long term liabilities. Net Assets are subject to external or legal restrictions on how they may be used.

While the Change in Net Assets at the end of the fiscal year, ending September 30, 2012, reflected a 1.1% decline, the circumstances were anticipated and are a reflection of the current economic conditions. Through long range financial planning, the City will be able to continue to balance its budget and maintain the excellent levels of service.

Facilities & Parks Map



City Facilities

- A** Public Safety Headquarters
- B** Community Center
- C** Community Hall
- D** Leisure Services Administration
- E** Leisure Services Activities Building
- F** City Building
- G** City Hall & Public Works
- H** Public Safety Station No. 2

City Parks

- 1** Greenacres Freedom Park
- 2** Veterans Park
- 3** Community Park
- 4** Burrowing Owl Park
- 5** Ramblewood Park
- 6** Roy Rambo Park
- 7** Friends Park
- 8** Ira Van Bullock Park
- 9** Oasis Park
- 10** Bowman Park
- 11** Heather Estates Park
- 12** Empire Park
- 13** Gladiator Park



- Located in central Palm Beach County in southeast Florida, five (5) miles from the Atlantic Ocean.
- Founded by Lawrence Carter Swain and Incorporated in 1926 (*reincorporated 1947*).
- Council-Manager form of Government.
- Mayor and five-member Council (*nonpartisan*), elected at large for two-year staggered terms.
- City Manager appointed by the Council.
- Municipal Departments: Administration, Finance, Building, Leisure Services (*Recreation*), Planning & Engineering, Public Works, Public Safety (*Police, Fire, Emergency Medical Service*).
- Municipal Employees: 174 Full-time 22 Part-time

DEMOGRAPHICS

Population

as of April 1, 2003	29,883
as of April 1, 2012	38,079

Age & Gender (Census 2010)

Male	17,858
Female	19,715
Under 5 Years	2,729
5 - 19 Years	7,541
20 - 64 Years	21,100
65 and Over	6,203

Median Age (Years) 36.3

Housing (2012)

Total Housing Units	17,104
Single Family	4,676
Multi Family	12,428

Average Home Values (2012)

Single Family Homes	\$105,849
Condominiums	\$40,311
Town Homes	\$59,963

Median Family Income (ACS 2008-2010) \$53,473

ECONOMICS

Gross Taxable Property Value <small>(07/2012)</small>	\$1,138,228,135
Property Tax Rate <small>(10/2012)</small>	\$5.65/\$1,000
Fiscal Year 2013 Operating Budget	\$23,309,035
Commercial Business Locations	1,058
Business Tax Receipts	1,529
Home Rental Business Tax Receipts	762

LAND USE

Land Area 5.82 Square Miles

Land Use % of Total

Residential	65%
Commercial	9%
Public	10%
Mixed Use	1%
Study Area/Roads/Canals	15%
Developed	97%
Undeveloped	3%

Parks

Active <small>(93.36 Acres)</small>	11
Passive <small>(.50 Acres)</small>	2
Local County <small>(1,700 Acres)</small>	1

EDUCATION

Public

Elementary Schools	5
Middle Schools	3
High Schools	1

Post Secondary Education

Private College	1
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OTHER

Tree City USA Designation	20 Years
Library	1
Post Office	1

CITY OFFICIALS (As of September 30, 2012)

Samuel J. Ferreri	Mayor
John Tharp	Councilman <small>District 1</small>
Peter A. Noble	Councilman <small>District 2</small>
Rochelle Gaenger	Councilwoman <small>District 3</small>
Jonathan G. Pearce	Councilman <small>District 4</small>
Paula Bousquet	Councilwoman <small>District 5</small>
Wadie Atallah	City Manager

WWW.CI.GREENACRES.FL.US

GOVERNMENT DIRECTORY

2012
“100 Best
Communities for
Young People”
National
Recognition



City Hall	Telephone Numbers
General Information	561-642-2000
Administration	
Mayor & City Council	561-642-2006
City Manager	561-642-2017
City Clerk	561-642-2006
Human Resources	561-642-2001
Public Safety Department	
Emergency - Police/Fire/Medical Services	911
General - Police/Fire/Medical Services	561-642-2160
Finance Department	
Billing - Solid Waste Collection	561-642-2012
General	561-642-2013
Leisure Services Department	
Administration	561-642-2181
Community Center	561-642-2090
Youth Programs (<i>After Schools & Camps</i>)	561-642-2193
Planning & Engineering Department	
Planning	561-642-2054
Engineering	561-642-2054
Building Department/Code Enforcement	
Building	561-642-2052
Code Enforcement	561-642-2043
Local Business Tax (<i>FKA Occupational Licenses</i>)	561-642-2053
Public Works Department	
Administration	561-642-2071
Solid Waste Collection	561-642-2071
Utilities	
Palm Beach County Water Utilities	561-740-4600
Florida Power & Light (<i>FPL</i>)	561-697-8000
AT&T: Residential	1-877-737-2478
Business	1-866-620-6900
Comcast Cable	561-848-1600
Florida Public Utilities (<i>Gas</i>)	561-832-0872
Solid Waste/Recycling	561-642-2071