



ANNUAL

1926 **80** 2006

REPORT



About Greenacres

The City of Greenacres is located in central Palm Beach County, Florida about 7 miles from the Atlantic Ocean. The City was founded by Lawrence Carter Swain, as a “ Good Place to Live”, and was originally incorporated in 1926.

The City is governed by a Mayor and five council members who establish policy for the City while the daily operations are administered by a city manager. The City provides a complement of municipal services including Public Safety (Police, Fire, Emergency Medical Services), parks and recreation, planning, building, engineering, and public works.

The City’s approximate 16,000 dwelling units provide diversity in type (single family, condominiums, villas, townhomes and apartments) and price range. The majority of the commercial establishments offer a variety of services, restaurants, retail, and amusements, mainly located along Lake Worth Road, Forest Hill Boulevard, Tenth Avenue North, and Jog Road. Residential uses account for 70% of the land area, while commercial uses account for 11%, public uses (institutional recreation, roadways and waterways), account for 17% of the land area with the remaining 2% comprising mixed uses and vacant undeveloped land. The City has no industrial zoning.

The City has 11 parks with a combined area of over 93 acres providing a variety of recreational opportunities for day and night time play for residents of all ages. Adjacent to the City is Okeehetee Park, a regional county park providing over 1700 acres of recreation. The City’s Community Center is host to a variety of youth, adult, and senior classes and activities. The city is home to five elementary schools, three middle schools and a high school, as well as numerous houses of worship, a library, and a post office.

The City is served by Palm Beach International Airport, which is only 8.5 miles away. Palm Tran, Palm Beach County’s bus system runs from 5:30 a.m. to 9:00 p.m. each day, and Tri-Rail, the commuter train from Palm Beach to Miami, connects the City to major attractions in south Florida.

The City of Greenacres has been named a “Tree City USA” for 13 straight years by the National Arbor Day Foundation due to the demonstrated commitment to plant and maintain trees in public spaces.

While providing the best, and most cost efficient public services and facilities, the City is recognized as a safe, attractive, well maintained and financially stable community that is a “A Great Place To Be”.

CITY INFORMATION

Date of Incorporation -1926 (reincorporated 1947)

Type of Government – Council/Manager

Municipal Elections - Non-partisan

City Size - 5.5 square miles

Miles of Streets - Approximately 51 lane miles

Municipal Employees - Full time: 194/Part time: 29

Population – 31,270

Average home value for 2005:

- Condos and townhomes \$174,695
- Single family homes \$291,858
- All housing types \$186,900

CONTENTS



About Greenacres
Page 2



Introduction / Mission
Page 3



Safe and Attractive Community
Pages 4-7



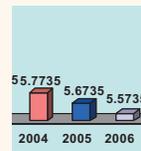
Information Technology
Pages 8-9



Growth & Infrastructure
Pages 10-11



Bringing People Together
Pages 12-13



Financial Review
Page 14



City Map
Page 15



OUR MISSION

To continually improve the quality of life by providing the best and most cost efficient public services and facilities to exceed the expectations of City residents and businesses.

~Mayor and City Council
- City Staff

Dear Residents and Business Owners:

The City incorporated in 1926 and this year marks the beginning of our 80th anniversary! Looking back and seeing how the City has progressed is astounding. Starting with 1.56 square miles, Greenacres is now the tenth largest city in Palm Beach County with approximately 5.5 square miles and a population of over 32,000 residents, which includes a diverse range of cultures, needs and interests.

It gives me great pleasure on behalf of the City Council to present the 2005 Annual Report to you. The Report provides information about the City's key programs, initiatives and financial performance for the past year as well as our goals and how we are accomplishing them. We hope this Report provides you with a snapshot of what your City has accomplished over the past year and gives you insight on where we are going. Each year presents a variety of challenges and goals for your Council and staff to undertake to continue to improve our community.

We are proud of what we've achieved with the support of the community. The commitment from the City Council and employees makes our mission, values, and goals a reality. We hope to work with you to continue to make Greenacres *a great place to be*.

Sincerely,

A handwritten signature in black ink, appearing to be 'SJF'.

Samuel J. Ferreri

Mayor



Councilman Peter A. Noble, Councilwoman Doris A. Fouts, Mayor Samuel J. Ferreri, Councilman Michael V. Mortimer, Councilman Richard C. Radcliffe, Deputy Mayor Chuck Shaw

GOAL

**MAINTAIN A SAFE,
ATTRACTIVE COMMUNITY.**

Public Safety

POLICE, FIRE, EMS

The Greenacres' Department of Public Safety provides Police, Fire and Emergency Medical services to the citizens and residents of Greenacres. State certified and specialty trained personnel perform duties within their Unit which includes: Uniform Patrol, Training and Special Services, Investigations and Inspections, EMS/Fire, and Support Services.



In 2005, Public Safety personnel responded to 24,991 calls for service. The following is a sampling of the types of calls:

Type of Call	Number of Calls	%
EMS	4,732	18.9%
Traffic crashes	1,381	5.5%
Alarm	2,705	10.8%
Fires	115	0.46%
Traffic citations issued	7,530	
DUI arrests	155	
City of Atlantis EMS/Fire services	429	1.7%

The **Uniform Patrol Unit** provides the initial response to all police related calls for service as well as certain EMS/Fire calls. Other activities during 2005 included:

Safety Checkpoints and Enforcement Details	4
Safety/seat belt campaigns	6
Park/Walk and Talk (talking with residents and businesses)	884 hours

The **Training and Special Services Unit** plays an intricate role in the training and development of employees in the department, providing over 1800 hours of unit specific monthly training. The Special Response Team (SRT) assists other units with a proactive approach to identifying crime areas within the City and conducting various enforcement activities. This past year SRT responded to eight (8) target areas of the City for enforcement.

The **EMS Unit** takes pride in teaching the community new techniques in Cardio Pulmonary Resuscitation (CPR), providing blood pressure screenings, the Vial of Life Program, and presenting public awareness lectures. This Unit also participates in a senior immunization program giving Influenza, Pneumococcal, and Tetanus Vaccines to seniors and their caregivers 60 years of age and over. The EMS Unit is responsible for maintaining all of the department fire suppression equipment, and through different funding sources has been able to acquire some of the newest equipment available to the fire/EMS service.

The **Investigations and Inspections Unit** is comprised of the Criminal Investigations Section (CIS), Fire Prevention and Inspections Section, Evidence Property Control, and the Crime Prevention Officer. Below is statistical information for 2005.

CIS cases investigated (Criminal – 160; Others – 47)	207
Criminal cases cleared	53%
Fire Investigations	18
Fire safety inspections	1,387
Fire safety programs presented	23
School fire drills evaluated	7
Neighborhood Watch meeting presentations	94
Child safety seat inspections performed	77
Operation Kid Print performed	5
VIN Etching Programs conducted	2

The **Support Services Unit** maintains records and keeps them readily available to the public as well as providing the radio communications and 9-1-1 services. The 9-1-1 Call Takers and Emergency Dispatchers are trained in Emergency Medical Dispatch (EMD) and CPR.

Through training, communication, and cohesiveness of all the Units working together, the employees will continue to provide the same dedication and commitment to the community in the years to come.





Public Works

The Public Works Department has five divisions dedicated to the provision of well maintained publicly owned streets, drainage systems, public facilities, and equipment. The Department assists in maintaining an attractive community by coordinating the following activities:

2005 PAINT YOUR HEART OUT

Although 2005 was a year of recovery from Hurricane damage, it was also a year for home improvement for a few City residents. Volunteers helped their neighbors by painting the exterior of homes and performing minor repair work. The Paint Your Heart Out Program, sponsored by the Solid Waste Authority, provides assistance to low-income homeowners who are seniors or disabled. The program provides free paint, materials, and volunteer labor for the exterior painting and minor repair work of homes. The recycled paint is donated by the Solid Waste Authority and during 2005, nine homes in the City were painted and improved.

GREAT AMERICAN CLEANUP

In commemoration of the Great American Cleanup, on April 23rd volunteers and City employees spent a sunny Saturday morning removing litter throughout the City. The east and west sides of Haverhill Road (south of Lake Worth Road) and Empire Way were targeted as cleanup areas. The event also included painting the wall within Gladiator Park and the installation of two benches along Empire Lake.

ARBOR DAY

On April 29, the City observed National Arbor Day by hosting a tree planting ceremony at Freedom Park. The event featured guests including City Council members, City employees, local media personnel, and children from local preschools. The City of Greenacres continued its commitment to educating children about the planting, nurturing, and importance of trees by planting six Buttonwood Trees that will be enjoyed for many generations to come.



STREETS AND GROUNDS DIVISION

Activity	Quantity
Stormwater Inlets maintained	407
Centerline pavement miles maintained	26
Street Name signs maintained	271
Traffic Control signs maintained	950
Landscaped medians maintained	38
Trees in right of ways maintained	1107
Miles of canals maintained	1
Miles of alleyways maintained	6

BUILDING SERVICES DIVISION

Activity	Quantity
Buildings maintained (84,000 s.f.)	17
HVAC Systems maintained	33
Work order completed	1020

PARKS AND GROUNDS DIVISION

Activity	Quantity
Parks maintained	13
Acres mowed in parks	80
Acres mowed for public buildings	5
Athletic fields maintained	9
Athletic courts maintained	26
Playground areas maintained	13
Irrigation systems maintained	21
Trees in parks maintained	2891



GOAL

ENHANCE SERVICE DELIVERY EFFICIENCY THROUGH THE USE OF TECHNOLOGY.



Information Technology

One aspect of improving communication with and providing services to our residents/customers is the City's web site, which can be accessed at www.ci.greenacres.fl.us. We provide this public service to the community so residents, visitors, and businesses can more efficiently obtain information and communicate with us. The web site is continuously updated as information changes. This allows our site to remain current in the areas of:

- City Council Agendas
- Employment Opportunities
- City Newsletters
- Meeting Dates for Committee, Board, and Neighborhood Watch Programs
- Leisure Services Programs and Activities
- Public Safety Crime Prevention Bulletins
- Solid Waste Collection and Recycling

As a result of Hurricane Wilma in 2005, information was provided on our web site along with links to the Federal Emergency Management Agency (FEMA) Disaster Assistance web site. A wealth of information can be gathered here such as: How to apply for assistance, Disaster Recovery Office Locations, a Disaster Contractors Network, and Hurricane Preparedness.



Information about new programs such as the Citizens Education Program was also added. An application form and weekly schedule are available on our web site.

Many forms and applications are also available to be downloaded from our web site. Instead of driving to City locations, residents have the availability of obtaining official forms at their fingertips. Forms are available for:

- Building Permits
- Occupational Licenses
- Planning and Engineering
- Leisure Services Activities and Classes
- After School Care (CARES Program)
- Rental of Facilities
- Job Listing/Employment Applications
- Vendor Registration and Open Bids

Land Use and Zoning District maps can be found in the “Planning”, and “Living in Greenacres” sections of the web site. The Land Use Map displays allocations for future land uses from the City’s comprehensive plan. The Zoning District Map shows what zoning district each property is in, which controls the allowable uses, density, and intensity of development allowed by City code.

CITIZEN REQUESTS SYSTEM

The Citizen Request Tracking System was implemented as a way to improve customer service to our community. Citizens enter requests online through a secured access via the Internet. The citizen can enter requests anonymously

and track the progress by utilizing the tracking number assigned, or provide information for the staff to contact the citizen. Based on the request type, it is routed to the appropriate department for analysis and resolution. Check it out on our website: www.ci.greenacres.fl.us (Enter Citizen Request).

Our website demonstrates the City’s ability to meet multi-dimensional needs of its citizens and customers. Remember, we are just a click away!

MOBILE DATA TERMINALS

To provide Public Safety Officers with real time information and additional means of communicating, the City’s Public Safety patrol vehicles were equipped with Mobile Data Terminals (wireless computers). Through these computers, officers can communicate with other officers and dispatch, query the State’s database, and create police reports in the vehicle, enabling officers to remain visible in the community as opposed to using a desktop computer.

DIGITAL FILE SYSTEM

In order to manage the voluminous amount of paper records, the City embarked on an initiative to convert all hard copy documents into a digital format. The City acquired a system that is used to store and retrieve documents. To date, the system has 2,556,194 documents scanned, including meeting minutes, agendas, correspondence, and plans. The efficiency of a centralized database enables all users to simultaneously have access to documents from their desk.

GOAL
PROMOTE THE
CONTINUED
GROWTH OF THE
CITY AND ITS
INFRASTRUCTURE.

**Growth and
 Infrastructure**

GROWTH

Growth is managed through the City’s review and approval process for development applications and the pursuit of appropriate annexations. The following approvals were processed:

Annexations:	154.295 acres
Comprehensive Plan Amendments:	9
Rezoning:	7
Site Plans:	9
Site Plan Amendments:	17
Variances:	3
Temporary Use Permits:	56
Zoning Text Amendments:	1
Zoning Permit Review:	828
Commercial Sq. Ft. approved:	34,927
Dwelling Units approved:	289
Dwelling Units built:	396

**BUILDING ACTIVITIES –
 RESIDENTIAL AND
 COMMERCIAL**

ACTIVITIES	FY 2005
Permits Issued	5,668
Value of Construction	65 mil
Inspections	22,889
Occupational Licenses	1,446
Contractor Registrations	1,045
Code Enforcement Inspections	2036
Cases Processed	443





INFRASTRUCTURE

On an Annual basis, the City adopts a six (6) year Capital Improvement Program that identifies new equipment and facilities needed to accommodate new growth as well as replace aging infrastructure and equipment that has outlived its useful life. The following is a sample of projects that were completed in 2005.

BICYCLE PEDESTRIAN PATH

The first phase of the path from Liberty Park Elementary School to Pinehurst Drive was installed to provide a connection between the schools and parks in the City.

NEIGHBORHOOD PARK IMPROVEMENT

A new playground was installed at Community Park replacing the old play structure, and additional play equipment was added at Freedom Park

FREEDOM PARK

Lighting of the two (2) baseball fields was completed along with the site lighting for the parking area and pedestrian pathway

INVASIVE TREE REMOVAL

Through a grant, the first phase of the removal of non-native trees and the replacement with native vegetation began at Freedom Park.



10TH AVENUE NORTH MEDIAN

ROADWAY IMPROVEMENTS

Through a \$100,000 grant received as part of the Community Development Block Grant program, Martin Avenue north of 10th Avenue North in the Original Section of the City was improved with the addition of sidewalks and new road pavement.

Swain Boulevard was realigned where it meets Lake Worth Road in order to facilitate the installation of a new traffic signal. The signal provides safe and efficient access to the Original Section of the City and to the new public middle school on the south side of Lake Worth Road (LC Swain Middle School).

The aesthetics and safety of 10th Avenue North through the City have been improved over the last few years with the addition of landscaped medians. The third phase of this project (between Sherwood Forest Blvd. and Jog Road) was completed during FY 2005.



The City's past and future growth will be accommodated through the construction of a new Municipal Complex (City Hall and Public Works) to replace the existing obsolete facilities. Construction began during the last part of FY 2005.

GOAL

BALANCE THE NEEDS OF ALL RESIDENTS.

Bringing People Together

ANNUAL EVENTS

WINTER CONCERT SERIES

Each year in January and February, residents bring their blankets and chairs to enjoy free concerts performed “under the stars” at Community Park.

LOVE ON THE LAWN

In celebration of Valentine’s Day, Mayor Sam Ferreri, AKA Adonis, dressed in his tuxedo and handed out roses to all the ladies while Venus handed out chocolate kisses to everyone enjoying the music, dancing, prizes and give-aways from local businesses and organizations.

“EGG’STRAVAGANZA” – EGG HUNT

The Easter Bunny arrived in Greenacres in March and provided fun and games for over 4500 children who enjoyed amusement rides, and hunting for 20,000 eggs and photos with the Easter Bunny.

GREENACRES FESTIVAL - “A COMMUNITY CELEBRATION”

Held in March at the Greenacres Community Center, the event brought together members of our community to enjoy a festive day celebrating community spirit. City departments and civic organizations provided information, give-a-ways, and interactive games, with food, entertainment and activities.

“IGNITE THE NIGHT” – 4TH OF JULY CELEBRATION

Each year, over 10,000 residents and visitors join together to celebrate Independence Day at Greenacres Community Park. The festivities include “Massing of the Colors”, live music, amusement rides, and contests culminating with a spectacular fireworks display!





HOLIDAY IN THE PARK

The event is the City’s kick-off to the holiday season and includes performances from local schools and organizations, horse and carriage rides, gingerbread house contest, silent tree auction, amusement rides and pictures with Santa Claus.

DISCOVER SOUTH EAST FLORIDA

Over 300 seniors quenched their desire for cultural entertainment this year and attended 11 memorable performances held at the Kravis Center for Performing Arts, the Broward Center for the Performing Arts, and the Stage Door Theatre in Coral Springs.

ROCK N’ ROLL SUNDAY

This gigantic motorcycle show and rock n’ roll music event drew thousands of participants to Greenacres Community Park. Sponsored by the City, Nam Knights, and Vetsville, all proceeds went to benefit local veteran’s organizations.

DADDY/DAUGHTER DATE NIGHT

Girls ages 4 – 17 years old spent a fun-filled evening with their dad enjoying dinner and dancing the night away. The girls left with a rose and a picture to remember the special occasion.

SPRING, SUMMER, AND HOLIDAY CAMPS

From Kindergarten – 8th grade, children join us while school is not in session. During the summer months, we provide care to over 250 children through our camp programs which include field trips, sports, games, arts and crafts, and lots of fun.

YOUTH AND ADULT ATHLETICS

Each year, our athletic leagues allow residents the opportunity to play their favorite sports. We offer basketball, flag football, cheerleading, and soccer, as well as two seasons per year of Little League baseball. This year, we expanded our lineup of athletic leagues for adults to include men’s soccer and two new softball leagues (co-ed and modified pitch) to go along with our existing men’s basketball and senior softball leagues.

Athletic Leagues	# of Participants
Youth leagues (<18)	649
Adults (18+)	469
Seniors (55+)	91

AFTER SCHOOL PROGRAMS

The City of Greenacres **C.A.R.E.S. (Children Are Really Extra Special)** Program is a licensed year-round out-of-school program serving 120 elementary age children. Enrichment opportunities include trips to the Kravis Center, “Write-a-Note” Foundation (where the kids record their own CD’s), and Focus on Promise. Intergenerational activities include trips to nursing facilities to visit an “Adopted Grandparent”, and Parent Nights help to instill a sense of belonging and community involvement at an early age!

Cool Zone, partially funded by a grant from the Children Services Council, provides free services and activities year-round for up to 40 middle school children. This licensed program operates Monday – Friday from 4:00 –7:00 p.m. A variety of program modules are utilized to help participants effectively deal with bullying, life skills, adolescent development, anger management, and peer pressure. Daily homework assistance is provided, and a teacher instructs FCAT preparation courses. Free monthly activities include: arts and crafts, cooking classes, flag football, dance lessons, computers and field trips. Participants’ volunteer at more than 8 City sponsored community events in order to accumulate community service hours for High School.

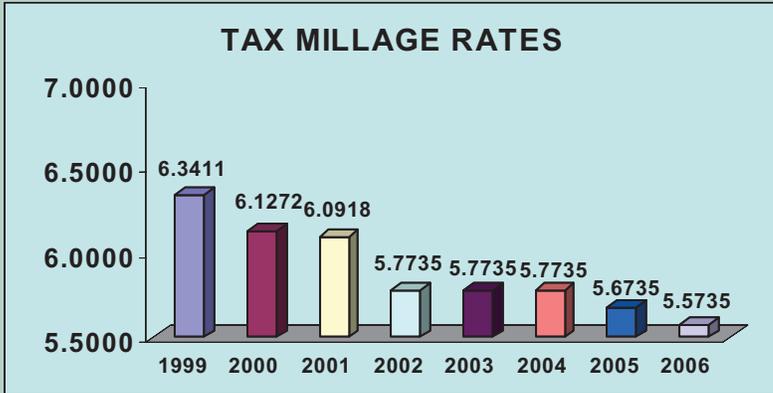
Hot Spot is a supervised fun and safe, drug-free program for students between the ages of 14 and 17. Participants are provided opportunities to practice valuable social and communication skills, learn the importance of civic duty and community pride, as well as accumulate Community Service hours by volunteering at City sponsored events.



GOAL

MAKE VALUE DRIVEN FISCALLY SOUND INVESTMENT DECISIONS.

Financial Review



As a result of sound growth policies and fiscal responsibility, the City has been able to lower or maintain the tax millage rate for the last ten years.

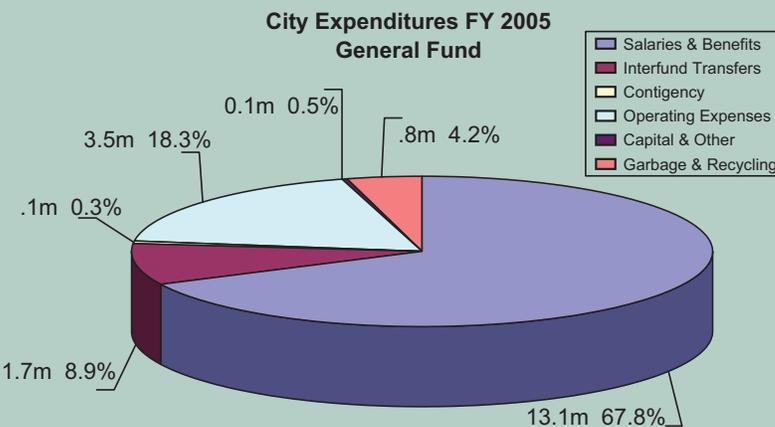
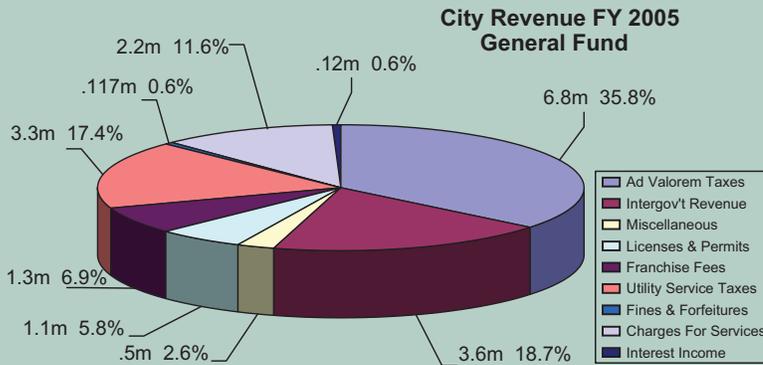
As a result of sound growth policies and fiscal responsibility, the City has been able to lower or maintain the tax millage rate for the last ten years.

TAXES

The budget for fiscal year 2005 lowered the tax rate from 2004 level. The budget is based on the premise of being fiscally responsible and accountable to the citizens of our community.

BUDGET AWARD:

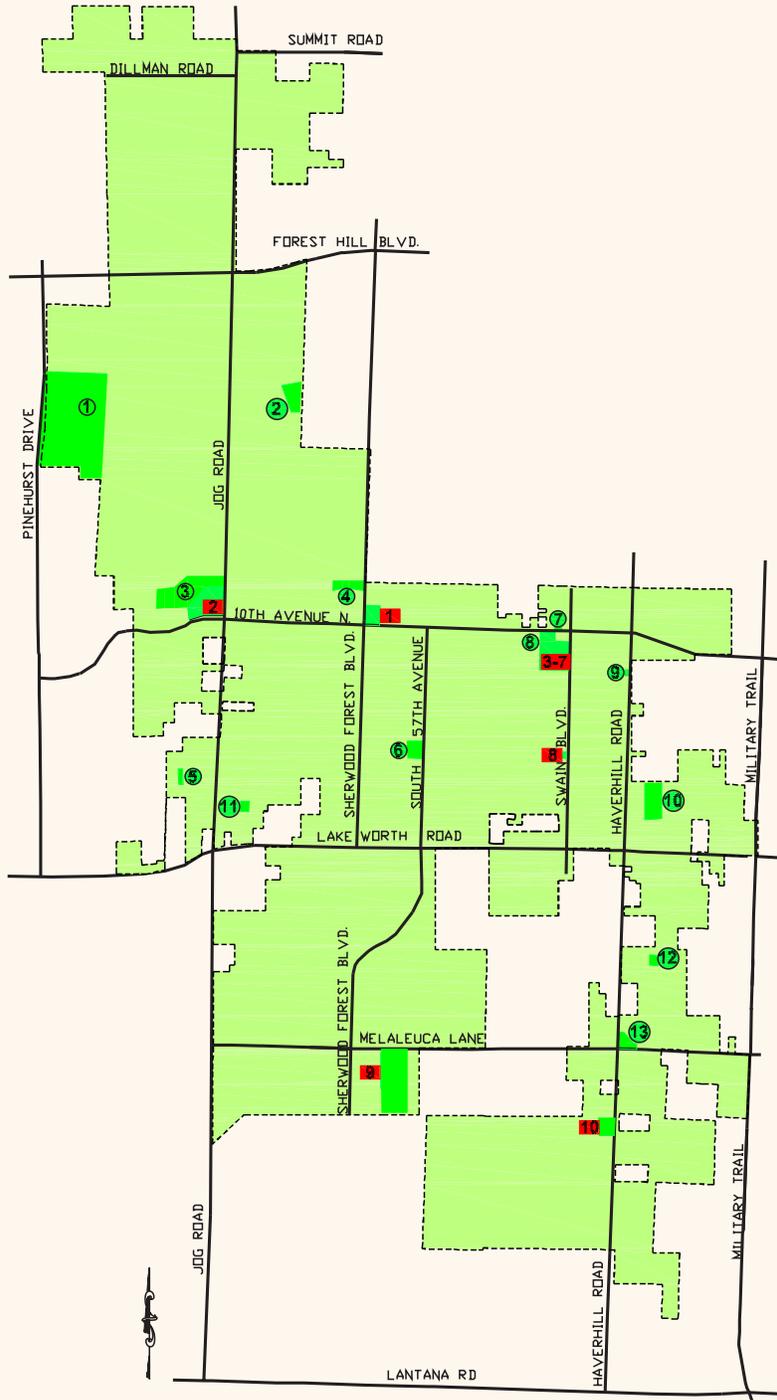
The Government Finance Officers Association of the United States and Canada (GFOA) awarded a Certificate of Achievement for Excellence in Financial Reporting to the City of Greenacres for its Comprehensive Annual Financial Report (CAFR) for the fiscal year ending September 30, 2004. The Certificate of Achievement is a prestigious national award, recognizing conformance with the highest standards for preparation of state and local government financial reports. The City of Greenacres has received this award for the last fourteen consecutive years (fiscal years 1991-2004). This year also marked the 12th year the City was presented with the Distinguished Budget Presentation Award by the GFOA for meeting the criteria established by GFOA.



GRANTS:

The City received approximately \$990,408 in grant funds for the following projects:

- Children's Services Council – CARES After School Program
- Children's Services Council – Cool Zone After School Program
- Palm Beach County – E-911 Enhancements
- Local Law Enforcement Block Grant – E-911 Enhancements
- Community Development Block Grant – Swain Blvd., Martin Ave., Jackson Ave.
- Federal Emergency Management Association – Extrication Equipment



GREENACRES FACILITIES

- 1 CITY HALL
- 2 PUBLIC SAFETY HEADQUARTERS
- 3 PUBLIC WORKS HEADQUARTERS
- 4 COMMUNITY CENTER
- 5 COMMUNITY HALL
- 6 LEISURE SERVICES ADMINISTRATION
- 7 LEISURE SERVICES ACTIVITIES BLDG.
- 8 PUBLIC WORKS BLDG. SERVICES
- 9 FUTURE MUNICIPAL COMPLEX
- 10 PUBLIC SAFETY STATION #2

GREENACRES PARKS

- 1 GREENACRES FREEDOM PARK
- 2 VETERAN'S PARK
- 3 COMMUNITY PARK
- 4 BURROWING OWL PARK
- 5 RAMBLEWOOD PARK
- 6 ROY RAMBO PARK
- 7 FRIEND PARK
- 8 IRA VAN BULLOCK PARK
- 9 OASIS PARK
- 10 BOWMAN PARK
- 11 HEATHER ESTATES PARK
- 12 EMPIRE PARK
- 13 GLADIATOR PARK



GOVERNMENT DIRECTORY

City Hall

General Information 642-2000

Administration

Mayor & City Council 642-2006

City Manager 642-2017

City Clerk 642-2007

Human Resources 642-2001

Public Safety Department

Emergency – Police/Fire/Medical Services 9-1-1

General – Police/Fire/Medical Services 642-2160

Finance Department

Billing – Solid Waste Collection 642-2012

General 642-2013

Leisure Services Department

Administration 642-2181

Community Center 642-2090

After School Program 642-2191

Planning and Engineering Department

Engineering 642-2058

Planning 642-2054

Building Department/Code Enforcement

Building 642-2052

Code Enforcement 642-2065

Occupational Licenses 642-2053

Public Works Department

Administration 642-2071

Solid Waste Collection 642-2071

Utilities

Palm Beach County Water Utilities 740-4600

Florida Power & Light (*F.P.L.*) 697-8000

Bell South 780-2355

Adelphia Cable 848-1600

Florida Public Utilities (*Gas*) 832-0872

Solid Waste/Recycling 642-2071

For more information, visit our Website at: www.ci.greenacres.fl.us

City of
Greenacres
A GREAT PLACE TO BE

5985 10th Avenue North
Greenacres, FL 33463

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