



CITY OF GREENACRES

2010 ANNUAL REPORT

Fiscal Year Ending September 30, 2010

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OUR MISSION

To continually improve the community's quality of life by providing the best and most cost efficient services and public facilities to exceed the expectations of City Residents and Businesses.

ORGANIZATIONAL VALUES

We are ethical professionals with a high sense of honesty, integrity, and pride in our organization and City. We believe in being fiscally responsible and accountable to residents of our community and being fair, courteous, and respectful to our residents and each other.

We are committed to providing quality, timely services through collaboration, team work, creative thinking, and innovation.

GOALS

Our goals, objectives and programs are strategically planned to help us achieve our mission. In general, the quality of life in our community is measured by factors that contribute to human life such as safety, physical environment, natural environment, social and leisure resources, and good government. In order to continually improve the quality of life in our City, our focus is on achieving the following goals that make our City a great place to be...

MAINTAIN

- a safe City
- a well planned, attractive community
- an efficient and effective local government

PROMOTE

- diversity in community life, leisure, and recreation
- excellence in customer service
- a professional workforce through training and education

Mayor & City Council

Elected officials as of September 30, 2010

Dear Members of the Greenacres Community,

On behalf of the City Council and our employees, we are pleased to present the 2010 Annual Report for the fiscal year ending September 30, 2010. The report provides information about City services and financial performance for the past year. The report provides an overview of the activities related to our organization's goals along with comparative performance measures that demonstrate the City's efficiency and effectiveness in providing you with services.

The effects of the national recession, which began in December 2007, continued into 2010, creating difficult financial challenges to our nation, our City, and our residents. Taxable property values in the City declined by 16.7% while foreclosures continued to increase. As we have done in the past, the City was able to deal with the unprecedented challenges in 2010, through years of fiscal responsibility, long term planning, and prioritization of services. Budget deficits were overcome through reductions in expenditures and restructuring of services.

Greenacres continued to provide the best services at the least cost due to the efficiency of government operations. Greenacres residents' cost for City government services remained the lowest (*\$680 per resident*) in comparison to residents' cost in similar sized cities in the County (*\$872 to \$1,713 per resident*). Services and facilities were enhanced utilizing a variety of grants, and the City received national recognition as one of 100 Best Communities for Young People by America's Promise Alliance. The City again was recognized for its budget and comprehensive annual financial report from the Government Finance Officers Association.

As we look forward to the future, we do so with knowledge that the recovery from the recession will be slow and that there are challenges ahead. By maintaining our values of fiscal responsibility, and collaboration with residents, the business community, and civic organizations, we will continue to make Greenacres a great place to be.

Sincerely,



Samuel J. Ferreri
Mayor



Samuel J. Ferreri
Mayor



Richard C. Radcliffe
Councilman



Peter A. Noble
Councilman



Rochelle Gaenger
Councilwoman



Jonathan G. Pearce
Councilman



Norman W. Rose
Councilman

We pride ourselves on providing high quality services that reflect courtesy, competency and responsiveness at the least cost to our residents and businesses.

GREENACRES GOVERNMENT SERVICES

General Government

Legislative: establishment of laws and policies that promote the welfare of the City and protect the health and safety of residents.

Executive: financial and administrative services to manage business operations including general management, budgeting, accounting, human resources, purchasing, information technology, legal counsel, and planning, engineering and zoning.

Public Safety

- Police (*law enforcement & crime prevention*)
- Fire Protection (*prevention & suppression*)
- Emergency Medical Care and Transport
- Construction Permitting and Inspections
- Code Enforcement
- Emergency Management

Culture/Recreation

- Parks
- Recreation and Leisure Activities
- Community Events
- After School Care

Public Works

- Solid Waste and Recycling Collection
- Public Roads and Drainage Systems
- Traffic Control and Signage
- Public Right-of-Way Maintenance

Efficient & Effective Services

BUSINESS MANAGEMENT

Successful businesses provide the best value in goods and services with excellent customer service and outstanding return on investment to their shareholders.

In Greenacres, we manage our organization by employing the best business practices and continually evaluate the quality and cost of our services to ensure that our residents and businesses get the best value in services and the best return on their public investment.



PERFORMANCE MEASUREMENT

Since 2004, we have been using a performance management system to manage for even better results from the taxpayer's perspective. Our performance measures include the inputs (resources to provide a service), outputs (amount of services), efficiency (productivity or unit cost), and effectiveness (quality of service). Performance measures are part of the City's annual budget which is based on allocating resources for plans, programs and strategies to accomplish our long term goals to help achieve our mission. The performance measurement system is used to evaluate our service delivery system to ensure its efficiency and effectiveness.

We also compare our actual efficiency and effectiveness measures with benchmarking data from comparably sized cities in order to continually improve our service delivery process.

BENCHMARKING

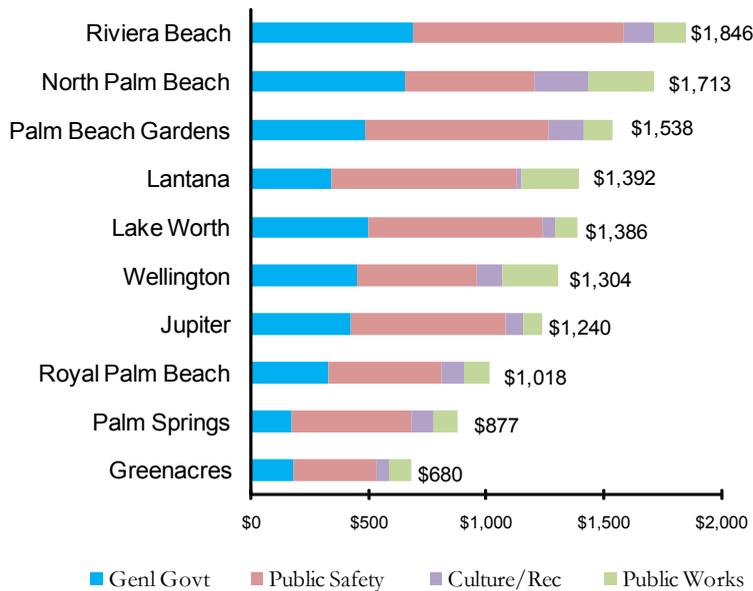
To assess our performance we analyzed the cost of our services with comparably sized and adjacent cities providing similar services.

An indicator of efficiency is the cost per resident for city government services included in the general operating fund.

Of the comparable cities, Greenacres residents have the lowest cost for city government services at \$680 per resident.

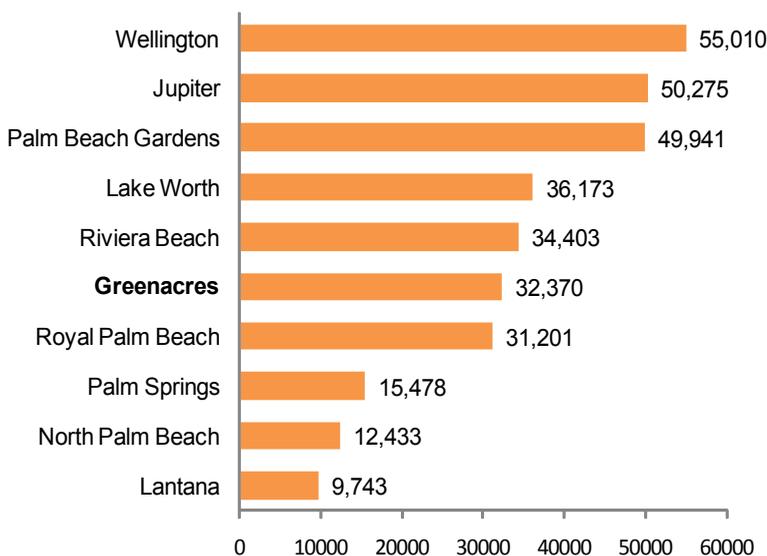
The analysis also shows that City residents have the lowest solid waste and recycling collection rates at \$7.02 per month.

Government Services Cost Per Resident



Cost Per Resident: Total annual expenditures for government services divided by City population. Figures based on 2009 audit reports.

Comparable Cities by Population



Population: Population of comparably sized and adjacent cities as of April 2009, provided by the University of Florida BEBR.

Solid Waste Collection Rates



Solid Waste Collection Rates: 2009/2010 monthly garbage and recycling rates for 2 times per week curbside pickup.

Maintaining the safety of our residents, business owners and visitors is a top priority that is accomplished through the collective efforts of all our departments.

A Safe Community

FIRE PREVENTION AND PROTECTION

The program focuses on protecting people and property from fires through the review of building construction plans for compliance with life/safety codes, public fire safety education, and school fire drills.

ACTIVITY	QUANTITY
Fire Safety Inspections	1,256
Fire Safety Programs	9
Evaluation of School Fire Drills	8
Number of Fire Investigations Conducted	8
Construction Plans Reviewed	56
Approximate Value of Property Fire Loss	\$276,568

FIRE RESCUE—EMS

The program provides for fighting fires and responding to medical emergencies with a focus on providing treatment and stabilization of patients using basic life support (BLS) and advanced life support (ALS) methods and transport to hospitals. The program also provides residents with classes in cardiopulmonary resuscitation (CPR), and administers influenza and tetanus vaccinations to seniors and their caregivers age 60 and over.

ACTIVITY	QUANTITY
Total Calls for Service	4,911
Medical Service Calls	4,450
Fire Calls	60
Fire Related Calls (<i>Alarms/Smoke</i>)	401
Average Response Time	5.4 Minutes
Number of ALS Transports	1,793
Number of BLS Transports	686
Number of Patients Treated	4,450
Number of Blood Pressure Screenings	863
Number of Residents Certified in CPR	118
Number of Seniors Immunized	78

LAW ENFORCEMENT

Police services provided by the City focus on discouraging crime through presence and immediate response, upholding laws, investigating crimes, apprehending criminals, preserving safety, and providing crime prevention and safety programs.

ACTIVITY	QUANTITY
Calls for Service	22,764
Number of Persons Arrested	1,729
Traffic Crashes Investigated	1,144
Traffic Citations Issued	6,819
Criminal Cases Investigated	359
Criminal Cases Clearance Rate	66%
DUI Arrests	48
Special Response Team Activation	6
Persons attending Crime Prevention & Safety Programs	1,373
Neighborhood Watch Meetings	90
Child Safety Seat Inspections	177
Children Attending Safety Programs	727
Security Surveys	28
Change in Crime Rate from 2009	-11.5%

EMERGENCY MANAGEMENT

This program provides for developing plans of action for when disaster strikes, deploying first responders and emergency services in the disaster area, and restoring and repairing critical infrastructure. These efforts are coordinated with the County, State, and Federal governments that have various lead roles.

In 2010, the City continued developing emergency management plans to meet Department of Homeland Security and State of Florida regulations. Personnel continued to receive training and the City's Hazard Mitigation Plan was updated as required by the State Emergency Management Division.



PERMITS & INSPECTIONS

This program provides a review of residential and commercial construction plans and field inspections to ensure compliance with adopted building construction and life safety codes.

ACTIVITY	QUANTITY
Permits Issued	2,025
Total Inspections	7,168
Structural Inspections	2,751
Mechanical/Plumbing Inspections	1,812
Electrical Inspections	2,203
Misc. Inspections	402
Estimated Value of Construction	\$18,018,456

CODE ENFORCEMENT

This program provides for the detection, investigation, and elimination of violations of City laws relating to zoning (property use), property maintenance standards, and nuisances.

ACTIVITY	QUANTITY
Violation Inspections	3,094
Violation Cases Processed	760
Violation Cases Sent to Board	92
Violation Cases Complied	690
Amount of Fines Collected	\$15,099

PUBLIC FACILITIES MAINTENANCE

This program focuses on the inspection and maintenance of public facilities to ensure their safety to users. The City's public facilities are comprised of public buildings, parks, road rights-of-way, streets, sidewalks, medians, roadway signage and lighting, and storm drainage systems, including inlets, pipes, lakes, and canals.

SCHOOL CROSSINGS

This program provides for the safe crossing of roadways by children going to and returning from schools during school hours. The program provides 40 school crossing guards at designated roadway crossings on routes to 5 elementary and 3 middle schools within the City.



Building Construction



Lake Worth Road, Greenacres

An Attractive Community

ZONING, LAND USE AND DEVELOPMENT

The application of zoning, land use and development regulations ensures that existing and new developments and construction activities are undertaken in a manner that provides long term viability of neighborhoods and commercial areas in our community. In 2010, the City's land area increased by 1.09 acres through annexation.

ACTIVITY	QUANTITY
Annexations	1.09 ac.
Site Plan Approvals	3
Site Plan Amendments	20
Variances	2
Temporary Use Permits	35
Zoning Permits Reviewed	296
Commercial Square Footage Approved	16,700
New Dwelling Units Approved	0
Previously Approved Dwelling Units Constructed	39
Landscape Inspections	140



MAINTENANCE OF COMMUNITY ASSETS

Maintaining an attractive City requires the ongoing inspection, maintenance and replacement of components and systems that make up community assets.

Activity	Quantity
Number of stormwater inlets maintained	474
Lane miles of pavement maintained	44.54
Number of landscape medians	55
Number of trees in public right-of-way	1,521
Number of public buildings maintained	18
Miles of alleyways maintained	6.95
Number of public parks maintained	13
Acres mowed in public parks	67
Number of athletic fields maintained	10
Number of athletic courts maintained	26
Playground structures maintained	14
Number of trees in parks managed	4,407



CAPITAL IMPROVEMENT PROGRAM

On an annual basis, the City adopts a Capital Improvement Program which identifies new equipment and facilities needed to accommodate new growth and replacement of equipment and infrastructure that has outlived its useful life. The program is funded by impact fees paid by developers of commercial and residential projects and grants. The following is a sample of projects completed in 2010.

- Public Safety equipment upgrades: digital fingerprinting machine, speed measurement devices, speed radar trailer, wireless laptop computers.
- Fleming Avenue, north of 10th Avenue North: sidewalks, paving, and drainage improvements.
- Veterans Park: improvements including replacement of fencing and landscaping and resurfacing of tennis and basketball courts.
- Community Park: resurfacing of the asphalt pathway and shuffleboard courts.
- Public Safety: vehicle replacement including an ambulance.
- Installation of wireless security cameras at two (2) neighborhood parks.
- Clearing and grading of two (2) alleyways in the Original Section north of 10th Avenue North.
- Public Safety Headquarters: replacement of back-up generator.
- Leisure Services Complex: bus parking lot construction.
- Bowman Street: storm drainage improvements.

NEIGHBORHOOD CLEANUP

On April 17, 2010, in commemoration of the Great American Cleanup, volunteers consisting of the Mayor, Council Members, City employees, and residents spent a sunny Saturday morning landscaping parks and City entryways, cleaning up playground structures, painting a racquetball court and perimeter fencing at two (2) parks, and planting Pine Tree seedlings at the Municipal Complex. Volunteers also cleared debris and overgrown vegetation from 15 abandoned/foreclosed homes within the Original Section of the City.

ARBOR DAY CELEBRATION

The City of Greenacres was named a Tree City USA community by the Arbor Day Foundation for the eighteenth consecutive year. The City observed Arbor Day by hosting a tree planting ceremony on April 23, 2010, at the Municipal Complex. The event was attended by a State Forester, Public Safety Officers, and children from a local day-care facility.

ANNUAL INTERNATIONAL COASTAL CLEANUP

On September 25, 2010, the City participated in the annual International Coastal Cleanup. Twenty-one (21) volunteers, including several City employees, painted a two-story wood frame home on Jackson Avenue in the Original Section. The first story had already been partly painted by an organization called Paint Your Heart Out. Our volunteers finished the first story, painted the second story with two (2) coats and trimmed the overgrown property. In addition, two (2) other abandoned homes on Empire Way were cleaned up and mowed.



Leisure Services - Parking



Public Safety EMS



Coastal Cleanup



Community Park



Great American Clean-up

Bringing people together through community and special events, neighborhood improvement programs, leisure classes and activities, athletic programs, and after school youth programs.

Community Life & Leisure

COMMUNITY CENTER

Classroom space at the Community Center was used by children, baby boomers, and seniors to participate in programs, seminars, flu clinics, and various other private and public activities. The Center offers our residents a convenient and friendly environment with various programs and opportunities.

The Center is a focal point for a large portion of the community and is the site of programs and classes such as: Karate, Watercolor painting, Fencing, the daily Senior Congregate Meal program, Ballet/Tap, toddler programs, basketball, "Learning to Speak English" classes, senior trips/dances, senior health fairs, immunization clinics, and much more.



ANNUAL COMMUNITY & SPECIAL EVENTS

These City events had a combined attendance of over 26,600 with a 97% satisfaction rate from attendees.

- Daddy Daughter Dance — Girls from four to seventeen years of age enjoyed dining and dancing the night away with their dads.
- Egg'stravaganza — Over 2,600 children enjoyed hunting for 16,000 eggs delivered and hidden by the Easter Bunny.
- "Ignite The Night" - July 4th Celebration - Over 4,000 residents and visitors braved the wet weather to celebrate Independence Day and enjoyed the magnificent fireworks display at Greenacres Community Park.
- Rock N' Roll Sunday - An annual motorcycle and car show held at Greenacres Community Park attracted thousands from throughout the County who came to support a local veteran's organization, enjoy some rock-n-roll, grab a bite to eat and explore numerous craft vendors and merchants.
- Salsa Fest - This multiple day event was co-sponsored by the Palms West Chamber of Commerce and the City of Greenacres. This multicultural event attracted 20,000 people who enjoyed salsa dancing, food, dominoes tournaments, Chihuahua races, and nationally recognized entertainment.



In 2010, Greenacres was named as one of the 100 Best Communities in the Nation for Young People, by America's Promise Alliance

ATHLETICS

Nearly 310 adults and 505 youth took part in our athletic leagues in 2010. Participants enjoyed co-ed basketball, soccer, flag football and Little League baseball.

CAMPS

The program provides a safe, structured environment for children in Kindergarten through the 8th grade. Over 200 children participated in the 9-week summer camp that included a variety of educational activities and field trips. The winter and spring camps had 259 children who enjoyed crafts, field trips, and activities.



YOUTH PROGRAMS

- **CARES:** The C.A.R.E.S. (*Children Are Really Extra Special*) program is a licensed inclusive year-round afterschool program serving 120 elementary school age children. The program provides opportunities such as field trips, computer instruction, art expression, FCAT tutorial (provided by certified teachers) and daily homework assistance. This program has been very successful with 70% of students enrolled demonstrating improved FCAT scores and 72% reporting improved grades.
- **Cool Zone:** This licensed program provides free services and activities year-round for up to 30 middle school youth. The primary focus of the program is on developing leadership skills, community involvement, respect for others and self responsibility. The program had a very successful year with 70% of students demonstrating improved FCAT scores and school grades.
- **Hot Spot:** A supervised, drug-free program for teenagers between the ages of 14 to 17 that provides a safe environment for teens to gain knowledge in life skills, opportunities for higher education and career exploration, while shaping future community leaders through structured activities, SAT/ACT college test prep, college tours, FCAT tutorial and volunteer opportunities for High School graduation requirements. In 2010, two (2) members were selected by the Palm Beach County League of Cities to represent the City as Youth Delegates at the Florida League of Cities and the National League of Cities conferences. They served as group facilitators and were able to share their voice and opinions with dignitaries and elected officials from around the Country.

Fiscal Responsibility

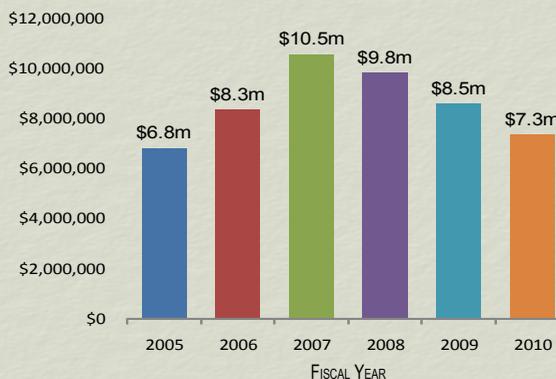
PROPERTY TAXES

As required by Florida law, on an annual basis the City of Greenacres sets a property tax rate, also referred to as “millage rate”. Property taxes are calculated by multiplying the millage rate times the assessed property value determined by the County Property Appraiser.

Property tax revenues are affected by new construction, existing property values, and the property tax rate. In 2010, the City collected \$7.3 million in property taxes which was a \$1.3 million decrease from 2009. While the property tax rate was adjusted upward in 2010 by 0.45 mills, the reduction in revenue was due to declining property values. As the City’s tax base grew between 2004 and 2007 due to new construction and appreciation of existing property values, the millage rate was reduced from 5.77 to 4.70 mills.

In evaluating property taxes, rates alone do not provide an objective measure of what residents pay for government services. An objective measure is the Property Tax Per Person which takes into account the tax rate, assessed values, and the total population. The adjacent chart shows that the City of Greenacres has the lowest per capita tax among the ten (10) largest cities in the County, clearly demonstrating that our residents have the lowest property tax burden.

Greenacres Property Tax Revenues

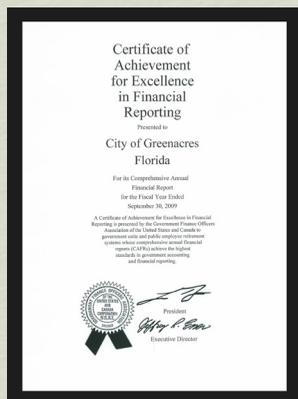


Property Tax per Person



Property Tax Per Person: Total revenue generated from property taxes divided by city population. Based on 2009 Palm Beach County Property Appraiser Report.

AWARD WINNING FINANCIALS



The City’s financial documents, including the Comprehensive Annual Financial Report and the Annual Budget, are submitted to the Government Finance Officers Association for review and evaluation. The documents are reviewed for conformance with the highest standards for preparation of state and local government financial reports and budget presentation.

The City’s financial documents have received the following prestigious national awards from the Government Finance Officers Association:

- Certificate of Achievement for Excellence in Financial Reporting for the Comprehensive Annual Financial Report for the fiscal year ended September 30, 2009.
 - This certificate has been received for 19 consecutive years.
- Distinguished Budget Presentation Award for the fiscal year beginning October 1, 2010.
 - This award has been received for 18 consecutive years.

GRANTS

The City received approximately \$907,895 in grant funds for after school programs, public safety equipment, E-911, emergency medical equipment and community infrastructure improvements.

STATEMENT OF ACTIVITIES

For the Fiscal Year ending September 30, 2010	Expenses	Program Revenues			Net (Expense) Revenue and Changes in Net Assets
		Charges for Services	Operating Grants and Contributions	Capital Grants and Contributions	
FUNCTIONS/PROGRAMS					
Governmental Activities:					
General Government	\$ 3,626,380	\$ 401,774	\$ --	\$ --	\$ (3,224,606)
Public Safety	12,904,781	2,131,909	472,735	200,685	(10,099,452)
Transportation	1,394,629	--	--	348,655	(1,045,974)
Culture/Recreation	2,015,847	353,525	282,140	250	(1,379,932)
Physical Environment	2,107,792	1,174,844	24,506	323,306	(585,136)
Interest on long-term debt	190,778	--	--	--	(190,778)
Total Government Activities	\$ 22,240,207	\$ 4,062,052	\$ 779,381	\$ 872,896	\$ (16,525,878)
GENERAL REVENUES					
	Taxes:				
					7,353,777
					3,891,792
					1,765,242
					2,955,630
					637,828
					73,383
					16,677,652
					151,774

Net Assets represent the City's total assets including capital assets (Building, Land, Equipment) less current and long term liabilities. Net Assets are subject to external or legal restrictions on how they may be used. In general, the trend in the Changes in Net Assets is a reflection of a declining or improving financial position.

The Change in Net Assets at the end of the fiscal year, ending September 30, 2010, reflects the City's positive fiscal health.

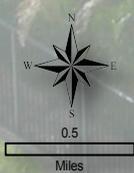
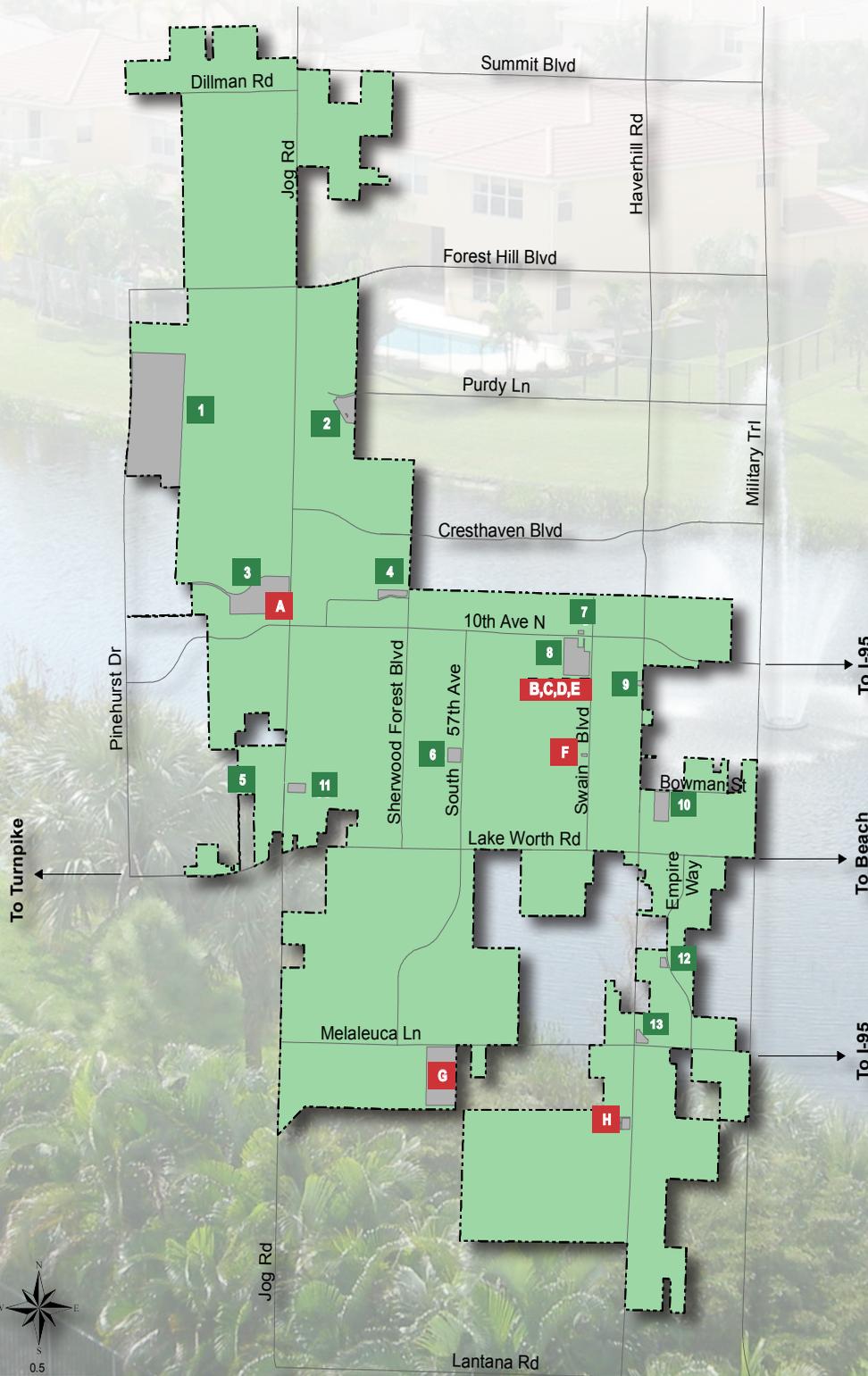
Facilities & Parks Map

City Facilities

- A** Public Safety Headquarters
- B** Community Center
- C** Community Hall
- D** Leisure Services Administration
- E** Leisure Services Activities Building
- F** City Building
- G** City Hall & Public Works
- H** Public Safety Station No. 2

City Parks

- 1** Greenacres Freedom Park
- 2** Veterans Park
- 3** Community Park
- 4** Borrowing Owl Park
- 5** Ramblewood Park
- 6** Roy Rambo Park
- 7** Friends Park
- 8** Ira Van Bullock Park
- 9** Oasis Park
- 10** Bowman Park
- 11** Heather Estates Park
- 12** Empire Park
- 13** Gladiator Park



Greenacres-at-a-Glance

- Located in central Palm Beach County in southeast Florida, five (5) miles from the Atlantic Ocean.
- Founded by Lawrence Carter Swain and Incorporated in 1926 (*reincorporated 1947*).
- Council/Manager form of Government.
- Mayor and five-member Council (*nonpartisan*), elected at large for two-year staggered terms.
- City Manager appointed by the Council.
- Municipal Departments: Administration, Finance, Building, Leisure Services (*Recreation*), Planning & Engineering, Public Works, Public Safety (*Police, Fire, Emergency, Medical Service*).
- Municipal Employees: 174 Full-time 21 Part-time



...a great place to be!

DEMOGRAPHICS

Population

as of April 1, 2000	27,883
as of April 1, 2010	32,267

Age & Gender (Census 2000)

Male	12,896
Female	14,673
Under 5 Years	1,675
5 - 19 Years	4,636
20 - 64 Years	14,749
65 and Over	6,509

Median Age (Years) 39.6

Housing (2010)

Total Housing Units	17,075
Single Family	4,647
Multi Family	12,428

Average Home Values (2010)

Single Family Homes	\$98,959
Condominiums	\$ 48,524
Town Homes	\$ 91,662

Median Family Income (HUD 2010) \$ 67,600

ECONOMICS

Gross Taxable Property Value (07/2010)	\$ 1,226,574,679
Property Tax Rate (10/2010)	\$ 5.65/\$1,000
Fiscal Year 2011 Operating Budget	\$ 24,910,170
Commercial Business Locations	1,058
Commercial Business Tax Receipts	1,634
Home Business Tax Receipts	370

LAND USE

Land Area 5.8 Square Miles

Land Use % of Total

Residential	65%
Commercial	9%
Public	10%
Mixed Use	1%
Study Area/Roads/Canals	15%
Developed	97%
Undeveloped	3%

Parks

Active (93.36 Acres)	11
Passive (.50 Acres)	2
Local County (1,700 Acres)	1

EDUCATION

Public

Elementary Schools	5
Middle Schools	3
High Schools	1

Post Secondary Education

Private College	1
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OTHER

Tree City USA Designation	18 Years
Library	1
Post Office	1

CITY OFFICIALS (As of September 30, 2010)

Samuel J. Ferreri	Mayor
Richard C. Radcliffe	Councilman District 1
Peter A. Noble	Councilman District 2
Rochelle Gaenger	Councilwoman District 3
Jonathan G. Pearce	Councilman District 4
Norman W. Rose	Councilman District 5
Wadie Atallah	City Manager

WWW.CI.GREENACRES.FL.US

GOVERNMENT DIRECTORY

City Hall

General Information 642-2000

Administration

Mayor & City Council 642-2006

City Manager 642-2017

City Clerk 642-2006

Human Resources 642-2001

Public Safety Department

Emergency - Police/Fire/Medical Services 911

General - Police/Fire/Medical Services 642-2160

Finance Department

Billing - Solid Waste Collection 642-2012

General 642-2013

Leisure Services Department

Administration 642-2181

Community Center 642-2090

Youth Programs *(After Schools & Camps)* 642-2193

642-2197

Planning & Engineering Department

Planning 642-2054

Engineering 642-2054

Building Department/Code Enforcement

Building 642-2052

Code Enforcement 642-2065

642-2068

Local Business Tax *(FKA Occupational Licenses)* 642-2053

Public Works Department

Administration 642-2071

Solid Waste Collection 642-2071

Utilities

Palm Beach County Water Utilities 740-4600

Florida Power & Light *(FPL)* 697-8000

AT & T: Residential 1-877-737-2478

Business 1-866-620-6900

Comcast Cable 848-1600

Florida Public Utilities *(Gas)* 832-0872

Solid Waste/Recycling 642-2071



General Colin Powell and Alma Powell

The City of Greenacres was selected as a recipient (for a third time) of the National 2010 *100 Best Communities for Young People* Award from America's Promise - The Alliance for Youth. *100 Best Communities for Young People* was first launched in 2005 by General Colin Powell in partnership with Capital One Financial Corporation. It recognizes the 100 best communities across America representing the best places for young people to live and grow based upon providing the following five (5) promises:

- A Healthy Start
- A Safe Place
- Effective Education
- Opportunity to Help Others
- Caring Adults



The five promises are those developmental resources - wrap-around supports - that young people need for success in life. Building on the legacy of founding chairman, General Colin Powell, America's Promise is a strong and effective partnership alliance committed to ensuring children experience the fundamental resources they need to succeed.