



City of Greenacres

Annual Report

Fiscal Year 2013

OCTOBER 1, 2012 - SEPTEMBER 30, 2013



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Dear Members of the Greenacres Community,

On behalf of the City Council and our employees, we are pleased to present the 2013 Annual Report for the fiscal year ending September 30, 2013. The report highlights information about City services and financial performance for the past year. The report also provides an overview of the activities related to our organization's goals along with comparative performance measures that demonstrate the City's efficiency and effectiveness in providing you with services.

In 2013, the City's economic conditions mirrored that of the County and State as we continued to deal with lingering effects of the Great Recession. Despite the 4.55% decline in the gross taxable value, the property tax rate remained unchanged at 5.65 mills and property taxes declined by approximately \$300,000. The City was able to deal with the fiscal challenges in 2013, through years of fiscal responsibility, long term planning, and prioritization of services. Budget deficits were overcome without any reductions in levels of service.

Greenacres continued to provide the best services at the least cost due to the efficiency of government operations. Greenacres residents' cost for City government services remained the lowest (\$597 per resident) in comparison to residents' cost in similar sized cities in the County (\$763 to \$1,919 per resident). Services and facilities were enhanced utilizing a variety of grants, and the City received national recognition for its efforts in reducing childhood obesity. The City again received awards for its budget and Comprehensive Annual Financial Report from the Government Finance Officers Association.

The outlook for 2014 appears positive as we begin the slow recovery from the recession. We will deal with the challenges ahead by maintaining our values of fiscal responsibility, and collaboration with residents, the business community, and civic organizations. Together, we will continue to make Greenacres a great place to be.

Sincerely,

Samuel J. Ferreri
Mayor

Mission

To continually improve the community's quality of life by providing the best and most cost efficient services and public facilities to exceed the expectations of City residents and businesses.

Organizational Values

We are ethical professionals with a high sense of honesty, integrity, and pride in our organization and City. We believe in being fiscally responsible and accountable to residents of our community and being fair, courteous, and respectful to our residents and each other. We are committed to providing quality, timely services through collaboration, team work, creative thinking, and innovation.

Goals

Our goals, objectives and programs are strategically planned to help us achieve our mission. In general, the quality of life in our community is measured by factors that contribute to human life such as safety, physical environment, natural environment, social and leisure resources, and good government. In order to continually improve the quality of life in our City, our focus is on achieving the following goals that make our City a great place to be...

Maintain

- a safe City
- a well planned, attractive community
- an efficient and effective local government

Promote

- diversity in community life, leisure, and recreation
- excellence in customer service
- a professional workforce through training and education

Elected officials as of September 30, 2013



From Left: Mayor Samuel J. Ferreri, Councilman John Tharp, Councilman Peter A. Noble, Deputy Mayor Rochelle Gaenger, Councilman Jonathan G. Pearce, Councilwoman Paula Bousquet

Efficient & Effective Services

We pride ourselves on providing high quality services that reflect courtesy, competency and responsiveness at the least cost to our residents and businesses.

Business Management

Successful businesses provide the best value in goods and services with excellent customer service and outstanding return on investment to their shareholders.

In Greenacres, we manage our organization by employing the best business practices and continually evaluate the quality and cost of our services to ensure that our residents and businesses get the best value in services and the best return on their public investment.



City Hall Complex

Performance Measurement

Since 2004, we have been using a performance management system to manage for even better results from the taxpayer's perspective. Our performance measures include the inputs (*resources to provide a service*), outputs (*amount of services*), efficiency (*productivity or unit cost*), and effectiveness (*quality of service*). Performance measures are part of the City's annual budget which is based on allocating resources for plans, programs and strategies to accomplish our long term goals to help achieve our mission. The performance measurement system is used to evaluate our service delivery system to ensure its efficiency and effectiveness.

We also compare our actual efficiency and effectiveness measures with benchmarking data from comparably sized cities in order to continually improve our service delivery process.

Greenacres Government Services

Legislative: establishment of laws and policies that promote the welfare of the City and protect the health and safety of residents.

Executive: financial and administrative services to manage business operations including general management, budgeting, accounting, human resources, purchasing, information technology, legal counsel, and planning, engineering and zoning.

Public Safety

- Police (*law enforcement & crime prevention*)
- Fire Protection (*prevention & suppression*)
- Emergency Medical Care and Transport
- Construction Permitting and Inspections
- Code Enforcement
- Emergency Management

Culture/Recreation

- Parks
- Recreation and Leisure Activities
- Community Events
- After School Care

Public Works

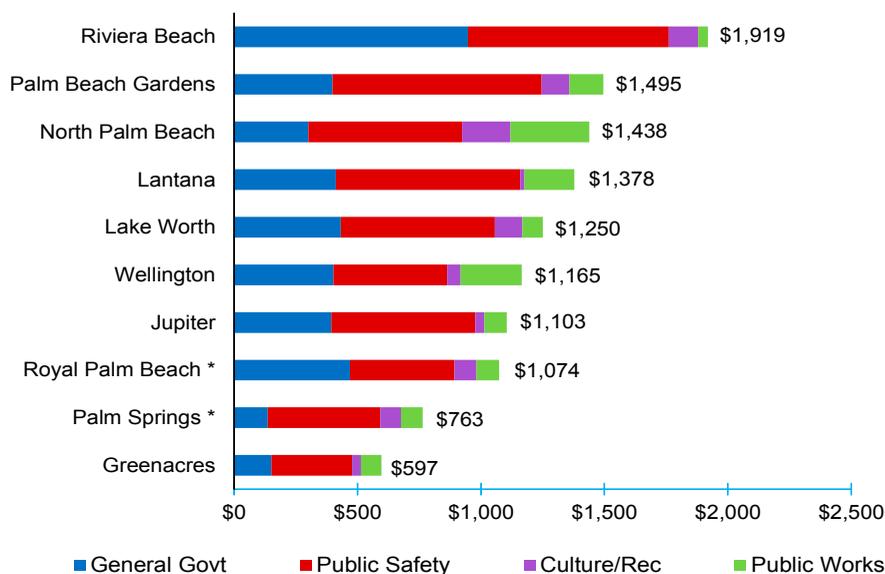
- Solid Waste and Recycling Collection
- Public Roads and Drainage Systems
- Traffic Control and Signage
- Public Rights-of-Way Maintenance

Benchmarking

To assess our performance, we analyzed the cost of our services with comparably sized and adjacent cities providing similar services. An indicator of efficiency is the cost per resident for city government services included in the general operating fund.

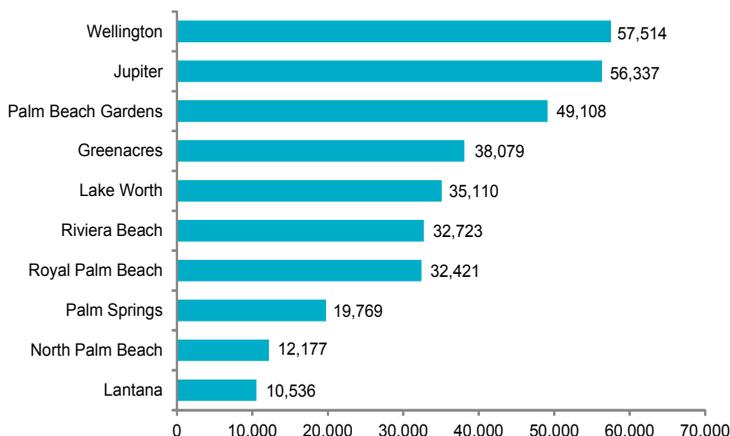
Of the comparable cities, Greenacres residents have the lowest cost for city government services at \$597 per resident. The analysis also shows that City residents have the lowest solid waste and recycling collection rates at \$7.50 per month.

2012 Government Services Cost Per Resident



Cost Per Resident: Total annual expenditures for government services and Fire MSTU divided by city population. Figures based on 2012 audit reports.
* Cost excludes Bond/Note refund.

Comparable Cities by Population



Population: Population of comparably sized and adjacent cities as of April 2012, provided by the University of Florida BEBR.

Solid Waste Collection Rates



Solid Waste Collection Rates: 2013 garbage and recycling rates for 2 times per week curbside pickup.

A Safe Community

Maintaining the safety of our residents, business owners and visitors is a top priority that is accomplished through the collective efforts of all our departments.

Fire Rescue—EMS

The program provides for fighting fires and responding to medical emergencies with a focus on providing treatment and stabilization of patients using basic life support (BLS) and advanced life support (ALS) methods and transport to hospitals. The program also provides residents with classes in cardiopulmonary resuscitation (CPR), and administers influenza vaccinations to City employees.

ACTIVITY	QUANTITY
General Service Calls	5,262
Medical Service Calls	4,787
Fire Calls	108
Fire Related Calls <i>(Alarms/Smoke Scares/Gas Leaks)</i>	432
Average Response Time	5.58 Minutes
ALS Transports	1,819
BLS Transports	870
Patients Treated	4,737
Blood Pressure Screenings	271
CPR Certifications	70
Influenza Immunizations <i>(City Employees)</i>	62
Station Tours	125

Law Enforcement

Police services provided by the City focus on discouraging crime through presence and immediate response, upholding laws, investigating crimes, apprehending criminals, preserving safety, and providing crime prevention and safety programs.

ACTIVITY	QUANTITY
Calls for Service	19,214
Persons Arrested	1,874
Traffic Crashes Investigated	1,295
Traffic Citations Issued	5,747
Criminal Cases Investigated	367
Criminal Cases Clearance Rate	54%
DUI Arrests	129
Special Response Team Activation	15
Persons attending Crime Prevention & Safety Programs	1,053
Neighborhood Watch Meetings	21
Child Safety Seat Inspections	31
Children Attending Safety Programs	563
Security Surveys	9



Fire Prevention & Protection

The program focuses on protecting people and property from fires through the review of building construction plans for compliance with life/safety codes and providing public fire safety education.

ACTIVITY	QUANTITY
Fire Safety Inspections	1,491
Fire Safety Programs	34
Number of Fire Investigations Conducted	6
Construction Plans Reviewed	69
Approximate Value of Property Fire Loss	\$120,195

Permits & Inspections

This program provides a review of residential and commercial construction plans and field inspections to ensure compliance with adopted building construction and life safety codes.

ACTIVITY	QUANTITY
Permits Issued	2,206
Total Inspections	7,149
Structural Inspections	2,658
Mechanical/Plumbing Inspections	1,807
Electrical Inspections	1,582
Misc. Inspections	1,102
Estimated Value of Construction	\$15,205,126



New Construction on 10th Avenue North

Emergency Management

This program provides for developing plans of action for when disaster strikes, deploying first responders and emergency services in the disaster area, and restoring and repairing critical infrastructure. These efforts are coordinated with the County, State, and Federal governments that have various lead roles.

In 2013, the City continued to update its plans and employees continued incident management training.

Public Facilities Maintenance

This program focuses on the inspection and maintenance of public facilities to ensure their safety to users. The City's public facilities are comprised of public buildings, parks, road rights-of-way, streets, sidewalks, medians, roadway signage and lighting, and storm drainage systems, including inlets, pipes, lakes, and canals.

Code Enforcement

This program provides for the detection, investigation, and elimination of violations of City laws relating to zoning (*property use*), property maintenance standards, and nuisances.

ACTIVITY	QUANTITY
Violation Inspections	1,882
Cases Processed	465
Cases Sent to Board	70
Cases Complied	462
Amount of Fines Collected	\$29,240

School Crossings

This program provides for the safe crossing of roadways by children going to and returning from schools during school hours. The program provides 40 school crossing guards at designated roadway crossings on routes to five (5) elementary and three (3) middle schools within the City.



An Attractive Community

Maintaining a well planned attractive community is accomplished through the application of the City Code, maintenance of public facilities, and community activities that foster pride.

Zoning, Land Use & Development

The application of zoning, land use and development regulations ensures that existing and new developments and construction activities are undertaken in a manner that provides long term viability of neighborhoods and commercial areas in our community.

ACTIVITY	QUANTITY
Annexations	0
Site Plan Approvals	5
Site Plan Amendments	13
Variances	5
Temporary Use Permits	26
Zoning Permits Reviewed	326
Commercial Square Footage Approved	29,396
New Dwelling Units Approved	18
Previously Approved Dwelling Units Constructed	19
Landscape Inspections	99

Maintenance of Community Assets

Maintaining an attractive City requires the ongoing inspection, maintenance and replacement of components and systems that make up community assets.

Activity	Quantity
Number of stormwater structures maintained	639
Lane miles of pavement maintained	44.54
Number of medians maintained	70
Number of trees in public rights-of-way	2,034
Number of public buildings maintained	18
Miles of alleyways maintained	5.56
Number of public parks maintained	13
Acres mowed in public parks	67
Number of athletic fields maintained	10
Number of athletic courts maintained	25
Playground structures maintained	14
Trees in parks & public grounds managed	4,194



Lake at City Hall

Capital Improvement Program

On an annual basis, the City adopts a Capital Improvement Program which identifies new equipment and facilities needed to accommodate new growth and replacement of equipment and infrastructure that has outlived its useful life. The program is funded by impact fees paid by developers of commercial and residential projects and grants. The following is a sample of projects undertaken in 2013.

- **10th Avenue North Corridor:** Installation of gravity sewer along Swain Boulevard to complete the third phase of the 10th Avenue North sanitary sewer extension.
- **Dillman Road - Street Lighting Enhancements:** In January 2013, FPL completed installation of thirteen streetlights, three (3) transformers and two (2) concrete poles on the north side of Dillman Road between Jog Road and Cleary Road. The project provides for increased visibility and safer conditions for drivers and pedestrians along the roadway.
- **Canals A and B:** Work included reshaping the canals to improve capacity and maintainability; replacement of six (6) culvert pipes beneath S. 57th Avenue, S. 55th Avenue, and the E3 Canal bank to enhance discharge capacity; reconfiguration of the street drain connections to the canals to improve functionality; and installation of new sidewalks and safety railings at the canal crossings.
- **Median Enhancement:** Continued work on the Lake Worth Road median enhancement which will entail installation of approximately 13,500 square feet of Bahia sod and over 700 plants.
- **Gladiator Park Play Structure Replacement:** Installation of a new play structure and rubber surfacing at Gladiator Park, replacing the play structure that was installed approximately 19 years ago. The new play structure features components that blend fun, exercise and a musical experience for children ages 5 to 12 years old.



Community Activities

2013 Great American Cleanup: In April 2013, one hundred and fourteen volunteers came together to make a difference in the City of Greenacres. Below is a listing of the projects that were successfully accomplished by volunteers who worked at various project sites.

- **Ira Van Bullock Park** - enhanced park aesthetics by planting four (4) Foxtail Palms near the parking area, spreading mulch on the Community Hall/C.A.R.E.S. playground area and assisting with the maintenance of the vegetable garden planted by the youth program participants.
- **Rome Court** - painted a wall located in the common area of the subdivision.
- **South 38th Court** - assisted elderly resident by clearing debris and overgrown vegetation in their yard and assisted in the removal of unwanted items within the residence.
- **Haverhill Road (Melaleuca Lane to Lake Worth Road) and Villa Del Trio subdivision** - performed litter and debris cleanup along right-of-way.



Volunteers

International Coastal Cleanup: In September 2013, local church groups, residents, and City employees together with the Departments of Building, Planning and Engineering, Leisure Services, and Public Works joined forces with "Keep Palm Beach County Beautiful", "Paint Your Heart Out" and "Rebuilding Together" providing home beautification for a Greenacres resident. As a combined effort, the resident's home and shed were painted, a condemned structure in her yard was completely demolished and the swales of the Greenacres Original Section were also cleaned by volunteers picking up debris.

Arbor Day Celebration: The City of Greenacres was named a Tree City USA community by the Arbor Day Foundation for the 21st consecutive year. The City observed Arbor Day by hosting a tree planting ceremony on April 26, 2013, at City Hall. The event was attended by children from a local day-care facility.

Community Life & Leisure

Bringing people together through community and special events, leisure classes and activities, athletic programs, and afterschool youth programs.

Community Center

Classroom space at the Community Center was used by children, baby boomers, seniors, local agencies and colleges for training and athletic programs, seminars, testing sites, and various other private and public activities. The Center offers our residents and business community a convenient and friendly environment with various programs and opportunities.

The Center is a focal point for a large portion of the community and is the site of programs and classes such as Karate, Watercolor painting, Fencing, the daily Senior Congregate Meal program, Ballet/Tap, Basketball, Volleyball, Zumba, Hip Hop, senior trips/dances, senior health fairs and much more.



Athletics

Participants in our athletic leagues consisted of 585 adults and 631 youths in 2013. They enjoyed co-ed basketball, soccer, flag football and Little League baseball.

Camps

The program provides a safe, structured environment for children in kindergarten through the 8th grade. Over 220 children participated in the nine-week summer camp that included a variety of educational activities and field trips. The winter and spring camps had approximately 250 children who enjoyed new experiences, crafts, field trips, and activities.

Annual Community & Special Events

These City events had a combined attendance of over 25,000 with a 94% satisfaction rate from attendees.

- **Daddy Daughter Dance** — Girls from four to seventeen years of age enjoyed dining and dancing the night away with their dads.
- **Egg'stravaganza** - Over 2,400 children enjoyed hunting for 13,250 eggs delivered and hidden by the Easter Bunny.
- **"Ignite The Night"** - Over 7,000 residents and visitors celebrated the July 4th Independence Day holiday and enjoyed the spectacular fireworks display at Greenacres Community Park.
- **Rock N' Roll Sunday** - The annual motorcycle and car show held at Greenacres Community Park attracted over 3,000 people from throughout the County who came to support local veterans organizations, enjoy some rock-n-roll, grab a bite to eat and explore numerous craft vendors and merchants.
- **Salsa Fest** - This multiple day event was co-sponsored by the Central Palm Beach County Chamber of Commerce and the City of Greenacres. This multicultural event attracted 12,500 people who enjoyed salsa dancing, food, dominoe tournaments, Chihuahua races, and nationally recognized entertainment.



Youth Programs

C.A.R.E.S.: The C.A.R.E.S. (*Children Are Really Extra Special*) Program is a licensed inclusive year-round afterschool program serving 120 elementary school age children. The program provides opportunities such as field trips, computer instruction, art expression, FCAT tutorial (*provided by certified teachers*) and daily homework assistance. This program has been very successful with 87% of students enrolled demonstrating improved FCAT scores and 73% reporting improved grades.

Cool Zone: This licensed program provides free services and activities year-round for over 30 middle school youth. The primary focus of the program is on developing leadership skills, community involvement, respect for others and self responsibility. The program had a very successful year with 87% of students demonstrating improved FCAT scores and school grades.

Hot Spot: A supervised, drug-free program for 35 high school students that provides a safe environment for teens to gain knowledge in life skills, opportunities for higher education and career exploration, while shaping future community leaders through structured activities, college tours, FCAT tutorial, and volunteer opportunities. In 2013, two (2) Hot Spot Advisory Council members, who are also members of the Palm Beach County League of Cities Youth Delegation, attended the annual Florida League of Cities Conference in Orlando, Florida. They were able to share their voice and opinions with dignitaries and elected officials from around the State.

Promise Place

The City of Greenacres is recognized by America's Promise - The Alliance for Youth, as a Promise Place and one of America's "100 Best Communities for Young People." Promise Places inspire others to take action on behalf of youth by raising awareness of local outlets providing the Five Promises to young people. The America's Promise Alliance promotes and celebrates the Five Promises as a model for youth development.

A Promise Place can be a school, community organization, church, business, or any other organization that provides all Five Promises to young people in the community. The Five Promises are developmental resources that young people need for success in life:

- Caring Adults
- Safe Places
- A Healthy Start
- An Effective Education
- Opportunities to Help Others

Youth who receive at least four (4) of the Five Promises are far more likely to be successful, twice as likely to get A's, twice as likely to avoid violence and 40 percent more likely to volunteer.

Healthy Lifestyle

The National League of Cities (NLC) recognized the City of Greenacres for recent completion of key health and wellness goals for *Let's Move! Cities, Towns and Counties*, a major component of a comprehensive initiative that was launched by the First Lady in 2010. The initiative is dedicated to solving the problem of childhood obesity within a generation, so that children born today will grow up healthier and are able to pursue their dreams.

Participating cities, towns and counties have the opportunity to earn gold, silver or bronze rankings, based on actionable goals they commit to as part of the initiative.

Greenacres was awarded two (2) gold, one (1) silver, and two (2) bronze medals in recognition of the City's afterschool program achievements in providing early care and education to the local youth, while demonstrating the importance of leading and maintaining a healthy lifestyle through proper education, nutrition and physical activities.

For more information about Let's Move! Cities, Towns and Counties and Greenacres accomplishments, visit www.healthycommunitieshealthyfuture.org.

Fiscal Responsibility

Award Winning Financials

The City's financial documents, including the Comprehensive Annual Financial Report and the Annual Budget, are submitted to the Government Finance Officers Association for review and evaluation. The documents are reviewed for conformance with the highest standards for preparation of state and local government financial reports and budget presentation.

The City's financial documents have received the following prestigious national awards from the Government Finance Officers Association:

- Certificate of Achievement for Excellence in Financial Reporting for the Comprehensive Annual Financial Report for the fiscal year ending September 30, 2012. (*This certificate has been received for 22 consecutive years*).
- Outstanding Achievement in Popular Annual Financial Reporting for the fiscal year ending September 30, 2012. (*This certificate has been received for 4 years*).
- Distinguished Budget Presentation Award for the fiscal year beginning October 1, 2013. (*This award has been received for 21 consecutive years*).

Grants

The City received over \$669,000 in grant funding for several large projects including Canals A and B Restoration, Storm Sewer Rehabilitation and 10th Avenue Sanitary Sewer Construction. Grant funding was also received for the Afterschool program, Bullet Proof Vests, Security Cameras and EKG Monitors.

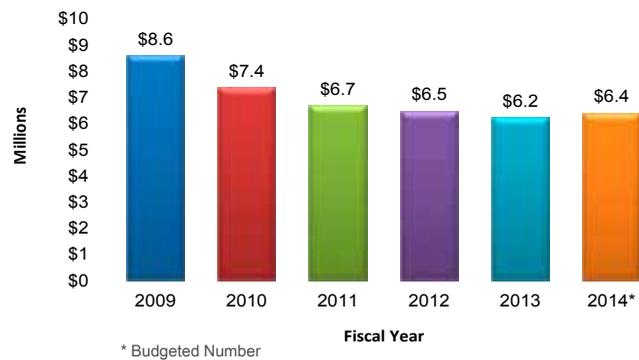
Property Taxes

As required by Florida law, on an annual basis the City of Greenacres sets a property tax rate, also referred to as the "millage rate". Property taxes are calculated by multiplying the millage rate times the assessed property value determined by the County Property Appraiser.

Property tax revenues are affected by new construction, existing property values, and the property tax rate. In 2013, the City collected \$6.2 million in property taxes which was a decrease of \$246,463 from 2012, due to declining property values. The property tax rate remained constant in 2013 at 5.65 mills despite the 4.55% decline in gross taxable value.

In evaluating property taxes, rates alone do not provide an objective measure of what residents pay for government services. An objective measure is the Property Tax Per Person which takes into account the millage rate, total taxable values, and the total population. The adjacent chart shows that the City of Greenacres has the lowest per capita tax among the ten (10) largest cities in the County, clearly demonstrating that our residents have the lowest property tax burden.

Greenacres Property Tax Revenues



Property Tax per Person



Property tax per person: Total revenue generated from property taxes divided by City population. Based on 2012 Palm Beach County Property Appraiser Report.

Financials

The complete audited Comprehensive Annual Financial Report (CAFR) for the Fiscal Year ending September 30, 2013, is available on the City's website at www.ci.greenacres.fl.us. The government-wide financial statements in the CAFR report provide information about the City as a whole using accounting methods similar to those used by private sector businesses. The following Statement of Activities for Fiscal Year 2013 shows the expenses and revenues of functional programs, like Public Safety, General Government, Transportation, or Culture/Recreation provided by the City. It separates program revenues such as user charges, grants, and contributions from general revenue provided by taxes and other sources and shows to what extent each program relies on taxes for funding.

The audited statement shows that all of the programs rely on general revenues for funding. The City's net position for FY 2013 declined by \$332,736 from the prior year mostly as a result of the reduction in property taxes. Net position represents the City's total assets including capital assets (*Building, Land, Equipment*) less current and long term liabilities.

While the Change in Net Position at the end of the fiscal year ending September 30, 2013, reflected a 0.9% decline, the circumstances were anticipated and are a reflection of the current economic conditions. Through long range financial planning, the City will be able to continue to balance its budget and maintain the excellent levels of service.

Statement of Activities

For the Fiscal Year ending September 30, 2013	Expenses	Program Revenues			Net (Expense) Revenue and Changes in Net Assets
		Charges for Services	Operating Grants and Contributions	Capital Grants and Contributions	
FUNCTIONS/PROGRAMS					
Governmental Activities:					
General Government	\$ 3,525,732	\$ 494,479	\$ --	\$ --	\$ (3,031,253)
Public Safety	13,278,168	2,389,614	484,530	89,435	(10,314,589)
Transportation	1,478,368	--	--	387,171	(1,091,197)
Culture/Recreation	1,843,248	301,232	325,492	3,000	(1,213,524)
Physical Environment	2,713,871	1,551,473	24,506	728,765	(409,127)
Interest on long-term debt	150,900	--	--	--	(150,900)
Total Government Activities	\$ 22,990,287	\$ 4,736,798	\$ 834,528	\$ 1,208,371	\$ (16,210,590)
GENERAL REVENUES					
Taxes:					
Property Taxes					6,210,647
Utility Service Taxes					3,901,169
Franchise fees based on gross receipts					1,655,466
Unrestricted intergovernmental shared revenues					3,918,371
Investment Earnings					41,552
Miscellaneous Revenues					150,649
Total General Revenues and Transfers					15,877,854
Change in Net Position					(332,736)
Net Position - beginning					38,902,518
Net Position - ending					\$ 38,569,782

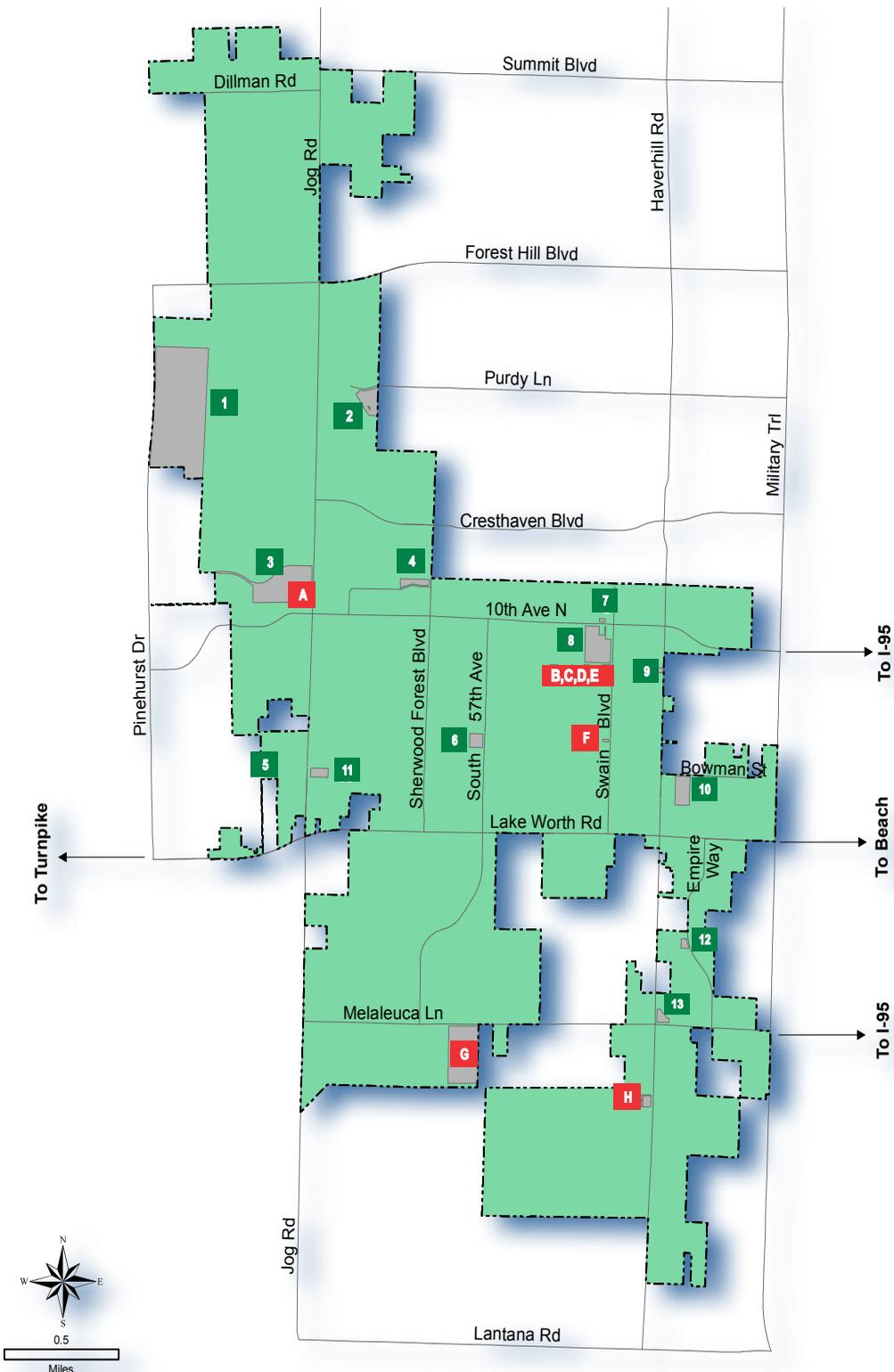
Facilities & Parks Map

City Facilities

- A** Public Safety Headquarters
- B** Community Center
- C** Community Hall
- D** Leisure Services Administration
- E** Leisure Services Activities Building
- F** City Building
- G** City Hall & Public Works
- H** Public Safety Station No. 2

City Parks

- 1** Greenacres Freedom Park
- 2** Veterans Park
- 3** Community Park
- 4** Burrowing Owl Park
- 5** Ramblewood Park
- 6** Roy Rambo Park
- 7** Friends Park
- 8** Ira Van Bullock Park
- 9** Oasis Park
- 10** Bowman Park
- 11** Heather Estates Park
- 12** Empire Park
- 13** Gladiator Park



Greenacres At-A-Glance

- Located in central Palm Beach County in southeast Florida, five (5) miles from the Atlantic Ocean.
- Founded by Lawrence Carter Swain and incorporated in 1926 (*reincorporated 1947*).
- Council-Manager form of Government.
- Mayor and five-member Council (*nonpartisan*), elected at large for two-year staggered terms.
- City Manager appointed by the Council.
- Municipal Departments: Administration, Finance, Building, Leisure Services (*Recreation*), Planning & Engineering, Public Works, Public Safety (*Police, Fire, Emergency Medical Service*).
- Municipal Employees: 175 Full-time 24 Part-time

DEMOGRAPHICS

Population

as of April 1, 2003	29,883
as of April 1, 2013	38,172

Age & Gender (*Census 2010*)

Male	17,858
Female	19,715
Under 5 Years	2,729
5 - 19 Years	7,541
20 - 64 Years	21,100
65 and Over	6,203

Median Age (*Years*) 36.9

Housing (*2013*)

Total Housing Units	17,123
Single Family	4,672
Multi Family	12,451

Average Home Values (*2012*)

Single Family Homes	\$106,522
Condominiums	\$41,802
Town Homes	\$61,783

Median Family Income (*ACS2012*) \$44,561

ECONOMICS

Gross Taxable Property Value (<i>07/2013</i>)	\$1,185,633,457
Property Tax Rate (<i>10/2013</i>)	\$5.4284/\$1,000
Fiscal Year 2014 Operating Budget	\$25,763,767
Commercial Business Locations	1,056
Business Tax Receipts	1,513
Home Rental Business Tax Receipts	859

LAND USE

Land Area 5.84 Square Miles

Land Use	% of Total
Residential	65%
Commercial	9%
Public	10%
Mixed Use	1%
Study Area/Roads/Canals	15%
Developed	97%
Undeveloped	3%

Parks

Active (<i>93.36 Acres</i>)	11
Passive (<i>.50 Acres</i>)	2
Local County (<i>1,700 Acres</i>)	1

EDUCATION

Public

Elementary Schools	5
Middle Schools	3
High Schools	1

Post Secondary Education

Private College	1
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OTHER

Tree City USA Designation	21 Years
Library	1
Post Office	1

CITY OFFICIALS (*As of September 30, 2013*)

Samuel J. Ferreri	Mayor
John Tharp	Councilman ^{District 1}
Peter A. Noble	Councilman ^{District 2}
Rochelle Gaenger	Councilwoman ^{District 3}
Jonathan G. Pearce	Councilman ^{District 4}
Paula Bousquet	Councilwoman ^{District 5}
Wadie Atallah	City Manager



WWW.CI.GREENACRES.FL.US

GOVERNMENT DIRECTORY

City Hall	Telephone Numbers
General Information	561-642-2000
Administration	
Mayor & City Council	561-642-2006
City Manager	561-642-2017
City Clerk	561-642-2006
Human Resources	561-642-2001
Public Safety Department	
Emergency - Police/Fire/Medical Services	911
General - Police/Fire/Medical Services	561-642-2160
Finance Department	
Billing - Solid Waste Collection	561-642-2012
General	561-642-2013
Leisure Services Department	
Administration	561-642-2181
Community Center	561-642-2090
Youth Programs <i>(After Schools & Camps)</i>	561-642-2193
Planning & Engineering Department	
Planning	561-642-2054
Engineering	561-642-2054
Building Department/Code Enforcement	
Building	561-642-2052
Code Enforcement	561-642-2043
Local Business Tax <i>(FKA Occupational Licenses)</i>	561-642-2053
Public Works Department	
Administration	561-642-2071
Solid Waste Collection	561-642-2071
Utilities	
Palm Beach County Water Utilities	561-740-4600
Florida Power & Light <i>(FPL)</i>	561-697-8000
AT&T: Residential	1-877-737-2478
Business	1-866-620-6900
Comcast Cable	561-848-1600
Florida Public Utilities <i>(Gas)</i>	561-832-0872
Solid Waste/Recycling	561-642-2071



CITY OF GREENACRES

Recognized for key health and wellness goals for
Let's Move! Cities, Towns and Counties