

City of Greenacres Florida



Annual Report Fiscal Year 2015

October 1, 2014 - September 30, 2015





WELCOME to the City of Greenacres

Our Mission

To continually improve the community's quality of life by providing the best and most cost efficient services and public facilities to exceed the expectations of City residents and businesses.

Organizational Values

We are ethical professionals with a high sense of honesty, integrity, and pride in our organization and City. We believe in being fiscally responsible and accountable to residents of our community and being fair, courteous, and respectful to our residents and each other. We are committed to providing quality, timely services through collaboration, team work, creative thinking, and innovation.

Goals

Our goals, objectives and programs are strategically planned to help us achieve our mission. In general, the quality of life in our community is measured by factors that contribute to human life such as safety, physical environment, natural environment, social and leisure resources, and good government. In order to continually improve the quality of life in our City, our focus is on achieving the following goals that make our City a great place to be.

Maintain a Safe City

Maintain a well Planned, Attractive Community

Maintain an Efficient and Effective Local Government

Promote Diversity in Community Life, Leisure and Recreation

Promote excellence in Customer Service

Promote a Professional Workforce through Training and Education

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Mayor's Message

On behalf of the City Council and our employees, we are pleased to present the 2015 Annual Report for the fiscal year ending September 30, 2015. The report highlights information about City services and financial performance for the past year. The report also provides an overview of the activities related to our organization's goals along with comparative performance measures that demonstrate the City's efficiency and effectiveness in providing you with services.



FROM LEFT: Mayor Samuel J. Ferreri, Councilman Peter A. Noble, Councilwoman Lisa Rivera, Councilwoman Paula Bousquet, Councilwoman Judith Dugo, Councilman Jonathan G. Pearce

In 2015, the City's economic conditions mirrored that of the County and State as we continued to recover from the Great Recession. Property values increased by 9.74% in 2015, the second consecutive increase after a 47% decline between 2008 and 2013. The State's improved economic condition resulted in increased intergovernmental revenues in the form of the half-cent sales tax and state revenue sharing.

Greenacres continued to provide the best City services in Palm Beach County at the least cost due to the efficiency of government operations. Greenacres residents' cost for City government services remained the lowest (\$591 per resident) in comparison to residents' cost in similar sized cities in the County (\$780 to \$2,139 per resident).

Services and facilities were enhanced utilizing a variety of grants, and the City received national recognition for its efforts in reducing childhood obesity. The City again received awards for its budget and Comprehensive Annual Financial Report from the Government Finance Officers Association.

The outlook for 2016 appears positive as the recovery from the recession continues. There are challenges ahead and we will manage those by maintaining our values of fiscal responsibility, and collaboration with residents, the business community, and civic organizations. Together, we will continue to make Greenacres a great place to be.

Sincerely,

Samuel J. Ferreri
Mayor



Greenacres Community Park

Greenacres Government Services

Legislative: establishment of laws and policies that promote the welfare of the City and protect the health and safety of residents.

Executive: financial and administrative services to manage business operations including general management, budgeting, accounting, human resources, purchasing, information technology, legal counsel, and planning, engineering and zoning.

PUBLIC SAFETY

- Police (*law enforcement & crime prevention*)
- Fire Protection (*prevention & suppression*)
- Emergency Medical Care and Transport
- Construction Permitting and Inspections
- Code Enforcement
- Emergency Management

CULTURE/RECREATION

- Parks
- Recreation and Leisure Activities
- Community Events
- After School Care & Summer Care

PUBLIC WORKS

- Solid Waste and Recycling Collection
- Public Roads and Drainage Systems
- Traffic Control and Signage
- Public Rights-of-Way Maintenance

Business Management

Successful businesses provide the best value in goods and services with excellent customer service and outstanding return on investment to their shareholders.

In Greenacres, we manage our organization by employing the best business practices and continually evaluate the quality and cost of our services to ensure that our residents and businesses get the best value in services and the best return on their public investment.

Performance Measures

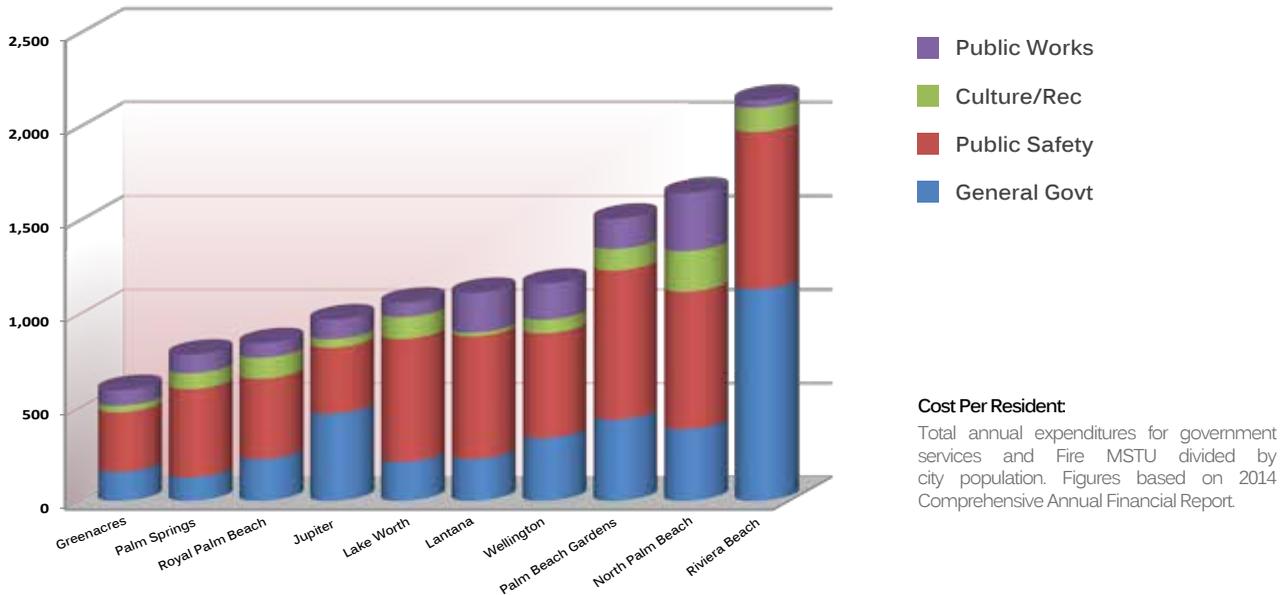
We have been using a performance management system since 2004 to manage for even better results from the taxpayer's perspective. Our performance measures include the inputs (*resources to provide a service*), outputs (*amount of services*), efficiency (*productivity or unit cost*), and effectiveness (*quality of service*). Performance measures are part of the City's annual budget which is based on allocating resources for plans, programs and strategies to accomplish our long term goals to help achieve our mission. The performance measurement system is used to evaluate our service delivery system to ensure its efficiency and effectiveness.

We also compare our actual efficiency and effectiveness measures with benchmarking data from comparably sized cities in order to continually improve our service delivery process.

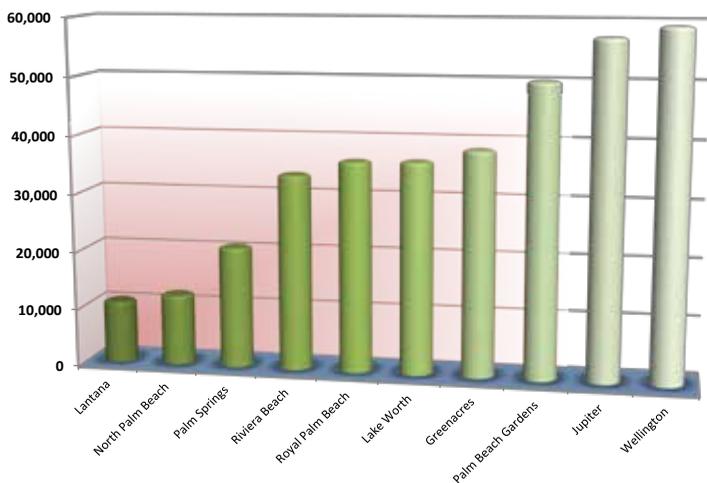
Benchmarking

To assess our performance, we analyzed the cost of our services with comparably sized and adjacent cities providing similar services. An indicator of efficiency is the cost per resident for city government services included in the general operating fund. Of the comparable cities, Greenacres residents have the lowest cost for city government services at \$591 per resident. The analysis also shows that City residents have the lowest solid waste and recycling collection rates at \$7.85 per month.

2014 GOVERNMENT SERVICES COST PER RESIDENT

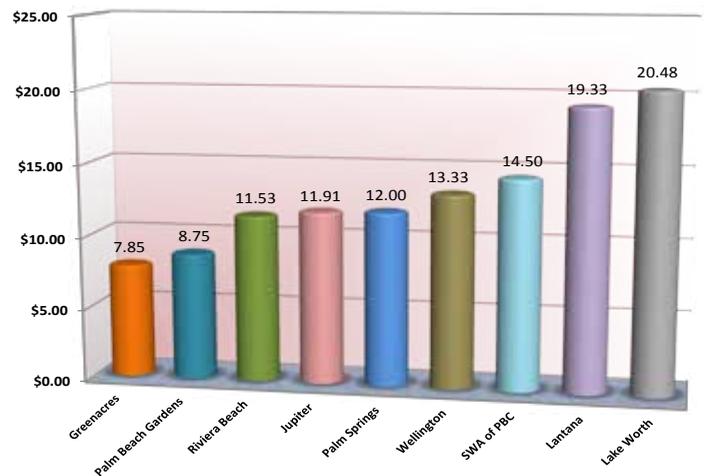


COMPARABLE CITIES BY POPULATION



Population:
Population of comparably sized and adjacent cities as of April 2014, provided by the University of Florida BEBR.

SOLID WASTE COLLECTION RATES



Solid Waste collection Rates:
2015 garbage and recycling rates for two (2) times per week curbside pickup.



*City of Greenacres stats/information as of September 30, 2015

Law Enforcement*

Police services provided by the City focus on discouraging crime through presence and immediate response, upholding laws, investigating crimes, apprehending criminals, preserving safety, and providing crime prevention and safety programs.

LAW ENFORCEMENT ACTIVITIES	QUANTITY
Calls for Service	20,114
Persons Arrested	1,536
Traffic Crashes Investigated	1,525
Traffic Citations Issued	3,372
Criminal Cases Investigated	327
Criminal Cases Clearance Rate	58%
DUI Arrests	45
Special Response Team Activation	8
Persons attending Crime Prevention & Safety Programs	1,920
Neighborhood Watch Meetings	20
Child Safety Seat Inspections	21
Children Attending Safety Programs	1,071
Security Surveys	2

Fire Rescue - EMS

The program provides for fighting fires and responding to medical emergencies with a focus on providing treatment and stabilization of patients using advanced life support (ALS) and basic life support (BLS) methods and transport to hospitals.

The program also provides residents with classes in cardiopulmonary resuscitation (CPR).

FIRE/EMS ACTIVITIES	QUANTITY
General Service Calls	5,272
Medical Service Calls	4,176
Fire Calls	56
Fire Related Calls <i>(Alarms/Smoke Scares/Gas Leaks)</i>	91
Average Response Time	5.56 Minutes
ALS Transports	2,066
BLS Transports	897
Patients Treated	4,248
Blood Pressure Screenings	242
CPR Certifications	120
Station Tours	116

Fire Prevention & Protection

The program focuses on protecting people and property from fires through the reviews of building construction plans for compliance with life/safety codes and providing public fire safety education.

FIRE PREVENTION ACTIVITIES	QUANTITY
Fire Safety Inspections	1,598
Fire Safety Programs	32
Number of Fire Investigations Conducted	8
Construction Plans Reviewed	177
Approximate Value of Property Fire Loss	\$438,990

Permits & Inspections

This program provides a review of residential and commercial construction plans and field inspections to ensure compliance with adopted building construction and life safety codes.

PERMIT & INSPECTION ACTIVITIES	QUANTITY
Permits Issued	1,986
Total Inspections	5,701
Structural Inspections	2,702
Mechanical/Plumbing Inspections	1,375
Electrical Inspections	1,065
Misc. Inspections	559
Estimated Value of Construction	\$17,147,919

Code Enforcement

This program provides for the detection, investigation, and elimination of violations of City laws relating to zoning (*property use*), property maintenance standards, and nuisances.

CODE ENFORCEMENT ACTIVITIES	QUANTITY
Violation Inspections	1,429
Cases Processed	414
Cases sent to Board	81
Cases Complied	377
Amount of Fines Collected	\$36,783.24

Emergency Management

This program provides for developing plans of action for when disaster strikes, deploying first responders and emergency services in the disaster area, and restoring and repairing critical infrastructure. These efforts are coordinated with the County, State, and Federal governments that have various lead roles. In 2015, the City continued to update its plans and employees continued incident management training.

School Crossings

This program provides for the safe crossing of roadways by children going to and returning from schools during school hours. The program provides 40 school crossing guards at designated roadway crossings on routes to five (5) elementary and three (3) middle schools within the City.



10th Avenue North Redevelopment Project

Public Facilities Maintenance

This program focuses on the inspection and maintenance of public facilities to ensure their safety to users. The City's public facilities are comprised of public buildings, parks, road rights-of-way, streets, sidewalks, medians, roadway signage and lighting, and storm drainage systems, including inlets, pipes, lakes, and canals.



AN ATTRACTIVE Community



Zoning, Land Use & Development

The application of zoning, land use and development regulations ensures that existing and new developments and construction activities are undertaken in a manner that provides long term viability of neighborhoods and commercial areas in our community.

ZONING, LAND USE & DEVELOPMENT ACTIVITIES	QUANTITY
Annexations	1
Site Plan Approvals	7
Site Plan Amendments	12
Variances	4
Temporary Use Permits	41
Commercial Square Footage Approved	73,176
New Dwelling Units Approved	14
Previously Approved Dwelling Units Constructed	44
Landscape Inspections	191

Maintenance of Community Assets

Maintaining an attractive City requires the ongoing inspection, maintenance and replacement of components and systems that make up community assets.

COMMUNITY ASSETS ACTIVITIES	QUANTITY
Lane miles of pavement maintained	45.80
Number of medians maintained	72
Number of trees in public rights-of-way	2,021
Number of stormwater structures maintained	632
Number of public buildings maintained	18
Miles of alleyways maintained	5.56
Number of public parks maintained	13
Acres mowed in public parks	67
Number of athletic fields maintained	11
Number of athletic courts maintained	26
Playground structures maintained	13
Trees in parks & public grounds maintained	4,463

Capital Improvement Program

On an annual basis, the City adopts a Capital Improvement Program which identifies new equipment and facilities needed to accommodate new growth and replacement of equipment and infrastructure that has outlived its useful life. The program is funded by impact fees paid by developers of commercial and residential projects and by grants. The following is a sample of projects undertaken in 2015.

Ramblewood: Installation of stormwater drainage improvements within the Ramblewood neighborhood to reduce flooding and improve performance. Also, installation of sidewalks to connect Ramblewood Park to the rest of the neighborhood.

10th Avenue North Corridor: Installation of the final phase of a multi-year project to provide sanitary sewer service to the 10th Avenue North redevelopment corridor in the Original Section. Significant CDBG grant funds were obtained and multiple new buildings have already been built as a result of the project.

Community Center Expansion: completed plans, bid out and awarded construction of an 11,000 square foot addition to the Community Center to accommodate a multi-purpose banquet room, classrooms, a catering kitchen, storage space, and administration offices for the Leisure Services department.



Community Activities

2015 Great American Cleanup: On April 18, 2015, one hundred and twenty six volunteers came together to make a difference in the City of Greenacres. Below is a listing of the projects that were successfully accomplished by volunteers who worked at various project sites.

- **Freedom Park:**
Planted one hundred and twenty (120) Florida native plants and trees around the south end of the lake and in an open field south of the lake.
- **Gladiator Park:**
Painted the exterior perimeter wall.
- **Empire Way (north of Chariot Circle):**
Planted twelve (12) Slash Pines and three (3) Mahogany Trees.
- **Haverhill Road (from Melaleuca Lane to Centurian Way) and Pinehurst Drive and Forest Hill Boulevard (Freedom Park to River Bridge Boulevard):**
Performed litter and debris cleanup along right-of-way.



Arbor Day Celebration: On Friday, April 24th, the City held its annual Arbor Day Celebration at Freedom Park. Approximately thirty children from Tiny Kingdom planted six (6) Slash Pine trees just east of the soccer fields. Their hard work was rewarded with fruit juice, water and cookies. All participants were invited to return to Freedom Park to proudly inspect the progress of the trees they helped plant. Hosting an annual Arbor Day celebration is just one of the many requirements the City must accomplish in order to be recognized as a Tree City USA.

2015 ANNUAL COMMUNITY SPECIAL EVENTS

These City events had a combined attendance of over 27,000 with a 95% satisfaction rate from attendees.

- **Daddy Daughter Dance** - Girls from four to seventeen years of age enjoyed games, dining and dancing the night away with their dads.
- **Egg'stravaganza** - Over 5,500 children enjoyed hunting for 14,000 eggs delivered and hidden by the Easter Bunny.
- **"Ignite The Night"** - Over 8,000 residents and visitors celebrated the July 4th Independence Day holiday and enjoyed the spectacular Zambelli fireworks display at Greenacres Community Park.
- **Lunch with Santa** - A festive and memorable lunch with Santa was enjoyed by 800 children and their parents. Every child 11 years of age and under received a gift from Santa, and had fun with arts & crafts, games, a face painter and holiday music.
- **Love on the Lawn** - The Honorable Mayor and Mrs. Ferreri handed out roses and candy to over 120 participants while the John I. Leonard High School orchestra performed. Contests were enjoyed and prizes donated by local businesses were awarded.

Community Center

The Community Center was used by children, baby boomers, seniors, local agencies and colleges for training and athletic programs, seminars, testing, and various other private and public activities. The Center offers our residents and business community a convenient and friendly environment with various programs and opportunities.

In an effort to provide additional classroom space and storage in support of activities at the Center, planning for expansion of the Community Center was finished in June 2015. Completion of the Community Center Expansion Project is planned for July 2016.

The expansion will also include a multi-purpose banquet room, a catering kitchen, and administration offices for the Leisure Services department.

Athletics

Participants in our athletic leagues consisted of 455 adults and 698 youth in 2015. They enjoyed co-ed basketball, soccer, and Greenacres Youth Baseball.



Camps

The program provides a safe, structured environment for children in kindergarten through the 8th grade. Over 170 children participated in the nine-week summer camp that included a variety of educational activities and field trips. The winter and spring camps had approximately 150 children who enjoyed new experiences, crafts, field trips, and activities.

Youth Program

C.A.R.E.S.: The C.A.R.E.S. (*Children Are Really Extra Special*) Program is a licensed inclusive year-round afterschool program serving 120 elementary school age children. The program provides opportunities such as field trips, computer instruction, art expression, and daily homework assistance. This program has been very successful, with 73% of students enrolled demonstrating improved grades.

Cool Zone: This licensed program provides services and activities year-round for over 40 middle school youth. The primary focus of the program is on developing leadership skills, community involvement, respect for others, and personal responsibility. The program had a very successful year with 85% of students demonstrating improved school grades.

Hot Spot: A supervised, drug-free program for 25 high school students that provides a safe environment for teens to gain knowledge in life skills, opportunities for higher education and career exploration, while shaping future community leaders through structured activities, college tours, and volunteer opportunities. In 2015, Hot Spot Advisory Council members were involved in visiting local Nursing Home facilities and delivered Thanksgiving dinners to older residents, accruing over 3,000 community service/volunteer hours.

National Accreditation to our Youth Programs Afterschool Division



The Leisure Services Department Youth Programs Division received national accreditation for the afterschool program through the Council on Accreditation (COA) in New York City.

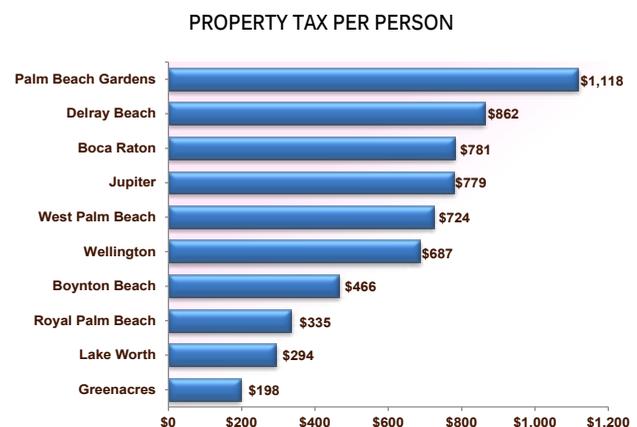
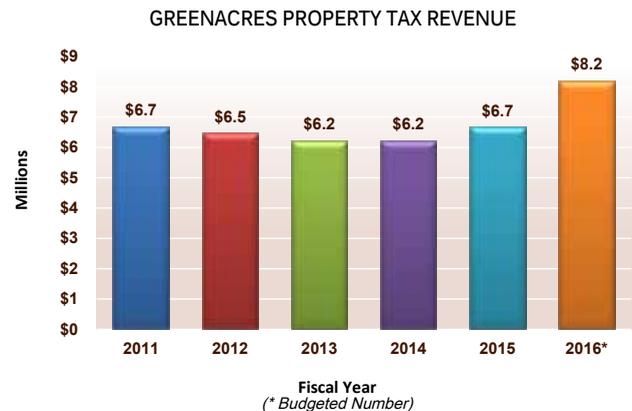
The process involved validating best practices in the field of youth development by providing administrative, organizational, operational and programmatic protocols, and sound Human Resources practices, Policies and Procedures, including a 2-day Site Visit/observation and interview process by independent, experienced assessors.

In 1996, the Florida Legislature established the Gold Seal Quality Care program acknowledging nationally accredited, high performing child care facilities, and established provisions for accredited providers to receive a 20% higher per child/ per day rate of reimbursement when participating in School Readiness and Early Learning Coalition funded programs. Due to our successful accreditation, this equates to over \$50,000 of annual additional funding for the City's Youth Programs.

Property Taxes

As required by Florida law, on an annual basis the City of Greenacres sets a property tax rate, also referred to as the “millage rate”. Property taxes are calculated by multiplying the millage rate times the assessed property value determined by the County Property Appraiser.

Property tax revenues are affected by new construction, existing property values, and the property tax rate. In 2015, the City collected \$6.7 million in property taxes, which was approximately \$450,000 greater than 2014 due to an increase in property values. The property tax rate remained at 5.43 mills, the same rate as in 2014. In evaluating property taxes, rates alone do not provide an objective measure of what residents pay for government services. An objective measure is the Property Tax Per Person which takes into account the millage rate, total taxable values, and the total population. The following chart shows that the City of Greenacres has the lowest per capita tax among the ten (10) largest cities in the County, clearly demonstrating that our residents have the lowest property tax burden.



Property Tax Per Person:

Total revenue generated from property taxes divided by the City population. Based on 2014 Palm Beach County Property Appraiser Report.

Grants

The City received over \$1,410,600 in grant funding for several large projects including the 10th Avenue North Sanitary Sewer Extension Phase 4 and 5, and renovation of the Community Hall. Grant funding was also received for the afterschool program, bullet proof vests, thermal printers, and four (4) ambulance stretchers.

Award Winning Financials

The City’s financial documents, including the Comprehensive Annual Financial Report and the Annual Budget, are submitted to the Government Finance Officers Association for review and evaluation. The documents are reviewed for conformance with the highest standards for preparation of state and local government financial reports and budget presentation.

The City’s financial documents have received the following prestigious national awards from the Government Finance Officers Association:

- Certificate of Achievement for Excellence in Financial Reporting for the Comprehensive Annual Financial Report for the fiscal year ending September 30, 2014. (*This certificate has been received for 24 consecutive years*).
- Outstanding Achievement in Popular Annual Financial Reporting for the fiscal year ending September 30, 2014. (*This certificate has been received for 6 years*).
- Distinguished Budget Presentation Award for the fiscal year beginning October 1, 2014. (*This award has been received for 22 consecutive years*).

Five-Year Financial Summary

All Governmental Funds

Governmental Revenues	2011	2012	2013	2014	2015
Taxes	11,373,974	11,317,684	11,188,626	11,319,062	11,805,795
Permits and Franchise Fees	2,001,829	2,033,887	2,041,415	2,280,110	2,316,146
Intergovernmental	3,796,221	4,322,929	5,127,073	5,104,497	5,672,011
Charges for Services	3,003,893	3,084,290	2,926,104	3,195,729	3,265,337
Fines and Forfeitures	187,387	200,257	167,664	172,010	216,334
Impact Fees	11,068	37,921	244,211	55,835	355,642
Investment	311,683	279,301	41,552	49,228	182,246
Contributions	14,781	25,785	34,996	93,798	44,785
Rental Income	447,748	465,007	495,430	530,553	599,848
Miscellaneous Revenues	87,174	128,621	140,597	85,161	119,994
Total:	\$ 21,235,758	\$ 21,895,682	\$ 22,407,668	\$ 22,885,983	\$ 24,578,138

Governmental Expenditures	2011	2012	2013	2014	2015
General Government	3,063,567	3,138,043	3,145,262	3,235,568	3,389,229
Public Safety	12,466,351	12,441,179	12,702,323	12,277,486	13,254,521
Transportation	1,417,778	1,453,990	1,449,676	1,469,380	1,489,646
Culture/Recreation	1,313,639	1,370,331	1,372,083	1,349,738	1,503,044
Physical Environment	1,642,876	1,688,818	1,723,865	1,743,688	1,824,867
Capital Outlay	2,182,774	2,218,891	2,546,397	2,342,976	2,543,156
Debt Service	616,198	403,219	403,205	403,159	403,170
Total:	\$ 22,703,183	\$ 22,714,471	\$ 23,342,811	\$ 22,821,995	\$ 24,407,633
Increase (Decrease) in Fund Balance:	\$ (1,467,425)	\$ (818,789)	\$ (935,143)	\$ 63,988	\$ 170,505

The five (5) year financial summary shows the total revenues and expenditures for all governmental funds. The City maintains nine (9) governmental funds: the General Fund, four (4) Special Revenue Funds, one (1) Debt Service Fund, and three (3) Capital Projects Funds. The City adopts an annual balanced budget for all funds and maintains a fund balance for each of those funds, the largest of which is the General Fund with a minimum unassigned fund balance of 25% of expenditures.

The complete Audited Comprehensive Annual Financial Report (CAFR) for the fiscal year ending September 30, 2015, is available on the City's website at www.ci.greenacres.fl.us.

FACILITIES & PARKS Map



City Facilities

- A** Public Safety Headquarters*
2995 So. Jog Road
- B** Community Center
501 Swain Boulevard
- C** Community Hall *(Afterschool Programs)*
501 Martin Avenue
- D** Old City Hall
(Afterschool & Summer Camp Programs)
500 Perry Avenue
- E** Leisure Services Administration
525 Swain Boulevard
- F** Greenacres History Museum
301 Swain Boulevard
- G** City Hall & Public Works Complex
5750/5800 Melaleuca Lane
- H** Public Safety Station No. 2*
5095 Haverhill Road

City Parks

- 1** Greenacres Freedom Park
2400 Pinehurst Drive
- 2** Veterans Park
6250 Purdy Lane
- 3** Community Park
2905 Jog Road
- 4** Burrowing Owl Park
2655 Sherwood Forest Boulevard
- 5** Ramblewood Park
6535 Ramblewood Circle
- 6** Roy Rambo Park
3595 So. 57th Avenue
- 7** Friend Park
5265 10th Avenue No.
- 8** Ira Van Bullock Park
520 Perry Avenue
- 9** Oasis Park
460 Jackson Avenue
- 10** Bowman Park
4750 Bowman Street
- 11** Heather Estates Park
3851 Heather Drive West
- 12** Empire Park
4429 Empire Way
- 13** Gladiator Park
4759 Gladiator Circle

GREENACRES At a Glance

*City of Greenacres information as of September 30, 2015

- Located in central Palm Beach County in southeast Florida, five (5) miles from the Atlantic Ocean.
- Founded by Lawrence Carter Swain and incorporated in 1926 (*reincorporated 1947*).
- Council-Manager form of government.
- Mayor and five-member Council (*nonpartisan*), elected at large for two-year staggered terms.
- City Manager appointed by the Council.
- Municipal Departments: Administration, Finance, Building, Leisure Services (*Recreation*), Planning & Engineering, Public Works, Public Safety (*Police, Fire, Emergency Medical Services*).
- Municipal Employees:* 180 Full-time 31 Part-time

DEMOGRAPHICS

Population

as of April 1, 2005	31,270
as of April 1, 2015	38,943

Age & Gender* (*Census 2010*)

Male	17,858
Female	19,715
Under 5 Years	2,729
5 - 19 Years	7,541
20 - 64 Years	21,100
65 and Over	6,203

Median Age (*Years*) 36.3

Housing (*2014*)

Total Housing Units	17,140
Single Family	4,688
Multi Family	12,452

Average Assessed Values (*2014*)

Single Family Homes	\$105,814
Condominiums	\$40,311
Town Homes	\$59,963

Median Family Income (*ACS 2011-2013*) \$44,098

ECONOMICS

Gross Taxable Property Value (<i>07/2015</i>)	\$1,401,140,341
Property Tax Rate (<i>10/2015</i>)	\$5.4284/\$1,000
Fiscal Year 2016 Operating Budget	\$34,414,486
Business Tax Receipts	923
Rental Business Tax Receipts	913

LAND USE

Land Area 5.84 Square Miles

Land Use	% of Total
Residential	65%
Commercial	9%
Public	10%
Mixed Use	1%
Study Area/Roads/Canals	15%
Developed	97%
Undeveloped	3%

Parks

Active (<i>93.36 Acres</i>)	11
Passive (<i>.50 Acres</i>)	2
Local County (<i>1,700 Acres</i>)	1

EDUCATION

Public

Elementary Schools	5
Middle Schools	3
High Schools	1

Private

Primary & Secondary Schools	3
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OTHER

Tree City USA Designation	23 Years
Library	1
Post Office	1

CITY OFFICIALS (*As of September 30, 2015*)

Samuel J. Ferreri	Mayor
Lisa Rivera	Councilwoman ^{District 1}
Peter A. Noble	Councilman ^{District 2}
Judith Dugo	Councilwoman ^{District 3}
Jonathan G. Pearce	Councilman ^{District 4}
Paula Bousquet	Councilwoman ^{District 5}
Wadie Atallah	City Manager



PRSRST STD
 U.S. POSTAGE
 PAID
 WEST PALM BEACH
 FLORIDA
 PERMIT NO. 1505

WWW.CI.GREENACRES.FL.US

CURRENT GOVERNMENT DIRECTORY

CITY HALL	PHONE NUMBERS
General Information	561-642-2000
Administration	
Mayor & City Council	561-642-2006
City Manager	561-642-2017
City Clerk	561-642-2006
Human Resources	561-642-2011
Palm Beach Sheriff's Office - District 16 Greenacres	
EMERGENCY - Police	911
General - Police	561-688-5210
Greenacres Fire Rescue	
EMERGENCY - Fire/Medical Services	911
General - Fire/Medical Services	561-642-2146
Finance Department	
Billing - Solid Waste Collection	561-642-2012
General	561-642-2013
Leisure Services Department	
Administration	561-642-2181
Community Center	561-642-2090
Youth Programs <i>(After Schools & Camps)</i>	561-642-2193
Planning & Engineering Department	
Planning	561-642-2054
Engineering	561-642-2054
Building Department/Code Enforcement	
Building	561-642-2052
Code Enforcement	561-642-2043
Local Business Tax <i>(Fka Occupational Licenses)</i>	561-642-2053
Public Works Department	
Administration	561-642-2071
Solid Waste Collection	561-642-2071
Utilities	
Palm Beach County Water Utilities	561-740-4600
Florida Power & Light <i>(FPL)</i>	561-697-8000
AT&T: Residential	1-877-737-2478
Business	1-866-620-6900
Comcast Cable	561-848-1600
Florida Public Utilities <i>(Gas)</i>	561-832-0872
Solid Waste/Recycling	561-642-2071

