



# 511 Provides Time-Saving Traffic Information to South Florida

The Florida Department of Transportation's (FDOT) free 511 service provides real-time traffic information for major roadways in South Florida. Travelers can dial 511 to access current information on all major roadways including, I-95, I-595, I-75, Florida's Turnpike and US-1. Available travel information includes anticipated travel delays, traffic accidents, roadway blockages and lane closures. It also allows callers to access airport, public transportation and seaport information within South Florida.

Before heading out, users can log onto [www.511SouthFlorida.com](http://www.511SouthFlorida.com) to access traffic cameras, incident reports and sign up for personalized e-mail alerts, incident reports and personalized e-mail alerts.

## **511 features:**

- Available 24 hours a day
- Toll-free call with voice-activated menus
- Compatible with Cell phones and landlines
- Current Traffic Information for select area roadways and roadway segments
- Mass Transit Information including buses, trains, airports and seaports
- Event Information including schedules for major concerts or sports events
- Public Safety Alerts
- Access to regional and Statewide 511 system

## **511 tips**

- Speak as clearly as possible and minimize any background noise - including radios and open windows.
- Say "other services" then "transfer" to access Florida's regional 511 services.
- Say "help" for instructions.
- When you pick a road, always say the road name and the direction you're traveling.
- Say "list" for a list of options for any menu.
- Say "full report" for a complete report on a specific road.
- Say "main menu" at any time to start over.
- Interrupt 511 at any time if you already know your selection.
- If you don't know the shortcuts, listen to the system. It will give you shortcuts for the next time you call.

In the event of an evacuation or other emergency, FDOT recommends drivers call 511 before hitting the road to check on highway and bridge conditions. Florida's 511 service provides up-to-the-minute information on toll suspensions, road closures and evacuation routes. The free 511 service is accessible by cell phone, landline or by visiting [www.FL511.com](http://www.FL511.com), however cell phone minutes apply.